

Licensing Sub-Committee

Agenda

Wednesday 7 February 2024 at 6.30 pm

This meeting will be held remotely

Watch the meeting live: youtube.com/hammersmithandfulham

MEMBERSHIP

Administration:	Opposition:
Councillor Mercy Umeh (Chair) Councillor Florian Chevoppe-Verdier	Councillor Dominic Stanton

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Public Notice

This meeting will be held remotely. Members of the press and public can watch the meeting live on YouTube: youtube.com/hammersmithandfulham

Speaking at Licensing meetings is restricted to those who have submitted a representation and registered to speak.

Date Issued: 29 January 2024

Licensing Sub-Committee Agenda

7 February 2024

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1.	APOLOGIES FOR ABSENCE	
2.	DECLARATIONS OF INTEREST	
	<p>If a Councillor has a disclosable pecuniary interest in a particular item, whether or not it is entered in the Authority's register of interests, or any other significant interest which they consider should be declared in the public interest, they should declare the existence and, unless it is a sensitive interest as defined in the Member Code of Conduct, the nature of the interest at the commencement of the consideration of that item or as soon as it becomes apparent.</p> <p>At meetings where members of the public are allowed to be in attendance and speak, any Councillor with a disclosable pecuniary interest or other significant interest may also make representations, give evidence or answer questions about the matter. The Councillor must then withdraw immediately from the meeting before the matter is discussed and any vote taken.</p> <p>Where Members of the public are not allowed to be in attendance and speak, then the Councillor with a disclosable pecuniary interest should withdraw from the meeting whilst the matter is under consideration. Councillors who have declared other significant interests should also withdraw from the meeting if they consider their continued participation in the matter would not be reasonable in the circumstances and may give rise to a perception of a conflict of interest.</p> <p>Councillors are not obliged to withdraw from the meeting where a dispensation to that effect has been obtained from the Standards Committee.</p>	
3.	CHICKEN COTTAGE, 82 NORTH END ROAD, LONDON, W14 9ES.	3 - 111

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1. THE APPLICATION

On 22nd September 2023, Thomas Corcoran of Chicken Cottage Limited, submitted an application on behalf of Faheem Uddin (“the applicant”) to vary their premises licence in respect of the premises known as Chicken Cottage, 82 North End Road, London, W14 9ES.

1.1 Current Hours of Operation

The premises currently benefit from a premises licence. The current premises licence permits the following:

Provision of late-night refreshment – Both indoors and outdoors

Monday	23:00 - 01:00
Tuesday	23:00 - 01:00
Wednesday	23:00 - 01:00
Thursday	23:00 - 01:00
Friday	23:00 - 02:00
Saturday	23:00 - 02:00
Sunday	23:00 - 01:00

The opening hours of the premises:

Monday	10:30 - 01:00
Tuesday	10:30 - 01:00
Wednesday	10:30 - 01:00
Thursday	10:30 - 01:00
Friday	10:30 - 02:00
Saturday	10:30 - 02:00
Sunday	10:30 - 01:00

A copy of the current premises licence and plan can be seen on pages **14-26** this report.

1.2 Application Requested

The applicant has applied to vary the hours for late night refreshment and add non-standard timings as outlined below.

The application also seeks to remove thirty-four conditions from the existing licence.

The application also seeks to update the premises plans.

Licensable activity to vary: The provision of late-night refreshment - Indoors and Outdoors

Sundays to Thursdays	23:00 to 03:00
Fridays and Saturdays	23:00 to 04:00

Non-standard timings: From the end of permitted hours on New Year's Eve to 05:00 on New Year's Day

Proposed vary to Opening hours of the Premises:

Sundays to Thursdays	10:00 to 03:00
Fridays and Saturdays	10:00 to 04:00

Further details

Restaurant to serve food from 10am until 1am Daily Dine in
From 1am - 3am Take out only daily Sundays to Thursdays
From 1am - 4am Take out only daily Fridays and Saturdays

The applicant has requested to remove 34 conditions from the existing licence, as they feel they are no longer relevant. A copy of the application form, list of conditions to be removed, and updated plan can be seen on pages **27-43** of this report.

1.3 Applicants Operating Schedule

The applicant has proposed additional steps in their operating schedule to promote the four licensing objectives if the application is granted. A copy of these can be seen on pages **36-37** of this report.

2. BACKGROUND

The main access to the premise's is located on North End Road near its junction with West Cromwell Road. There is a mixture of both residential and commercial premises within the area. A map showing the location of the premises and neighbouring licensed premises can be seen on pages **44-46** of this report.

There are several options for transport away from the area including buses and taxis which run from in and around the North End Road and West Kensington Area. West Kensington tube station is a 1-minute walk away and Barons Court tube station is a 7-minute walk away.

3. CONSULTATION

A public notice was displayed at the premises for 28 days. The application was advertised in a local circular and all statutory consultees were notified as required by the Regulations. The Council has served written notice of hearing upon the applicant and all those parties that have made representations in respect of the application.

3.1. Relevant Representations

The Licensing section received eighteen representations in total objecting to the variation application. Of these representations, one was received from the Licensing Authority, one from the Police Licensing team and one from the Noise & Nuisance team, all objecting to the grant of the licence application. A copy of these representations can be seen on pages **47-65** of this report.

The Licensing section received one representation from Councillor Ben Coleman objecting to the licence application. A copy of this representation can be seen on page **66** of this report.

One representation was received on behalf of the Barclay Road Conservation Area Neighbour Hood Watch, one on behalf of the Seagrave Road Residents Association, and twelve representations from local residents objecting to the licence application. A copy of the representations can be seen on pages **67-103** of this report.

The licensing section also received comments from the Planning team. A copy of the comments can be seen on page **104** of this report.

On 29th December 2023, the applicant emailed the Licensing Team with further information in response to the objectors and requested to have contact to discuss representations received. On 2nd January 2024 the Licensing Team sent the information to all relevant parties. A copy of the email and responses can be seen on pages **105-107** of this report.

On 18th January 2024, the Police Licensing Team and Noise and Nuisance Officer met with the applicant, to discuss any further proposals from the applicant in terms of the licence application. A copy of the confirmation of this meeting can be seen on pages **108** of this report.

4. OTHER INFORMATION

4.1 Enforcement History

On 26th October 2023 a warning letter was issued to the applicant, Mr Uddin, informing him that on the 12 October 2023, Council officers undertook a test purchase at the premises which the business subsequently failed.

On 9th May 2023 a verbal warning was issued to the applicant, Mr Uddin, following multiple reports received from LET officers. Further details of these reports can be seen in the Licensing Authorities representation on pages **48-51** of this report.

4.2 Temporary Event Notices (“TENS”)

There have been eight TENS submitted in respect of this premises in the past twelve months. Details of these TENS can be seen on pages **109-111** of this report.

5. POLICY CONSIDERATIONS

5.1 Section 2 pages 7-10 of the Statement of Licensing Policy (“SLP”) states the Licensing Authority is keen to support the licensed sector and leisure offer within the borough, with a particular focus on business resilience and growing a robust and thriving cultural and leisure sector.

To achieve this the Licensing Authority has identified three key themes of the Licensing Policy and the Licensing Authority’s approach to implementing it. These are:

- A sustainable, well-run licensed sector;
- Hammersmith & Fulham as a good place to live, work and enjoy leisure; and,
- A safe licensing environment and night-time economy.

5.2 Section 5 pages 12 and 13 of the SLP states that to ensure the promotion of the four Licensing Objectives the Licensing Authority will require applicants to detail in their operating schedule:

- the steps proposed to promote the licensing objective of the prevention of crime and disorder on, and in the vicinity of, the premises, having regard to their location, character, condition, the nature and extent of the proposed use and the persons likely to use the premises;
- the steps proposed to ensure the physical safety of people using the relevant premises or place;
- how they intend to prevent nuisance arising, prevent disturbance and protect amenity so far as is appropriate to ensure that the Licensing Objectives are met. Where there is a relevant representation regarding extended hours, the Licensing Authority will not permit an extension unless it is satisfied that the Licensing Objectives would be met;
- the measures and management controls in place to protect children from harm. Where appropriate a written childcare policy should be available and be incorporated in the induction of staff.

5.3 Policy 1 page 18 confirms that The Secretary of State's Guidance states that applicants are expected to obtain sufficient information to enable them to demonstrate, the steps they propose to take to promote the licensing objectives; and that they understand the layout of the local area and physical environment including:

- a) crime and disorder hotspots;
 - b) proximity to residential premises;
 - c) proximity to areas where children may congregate;
 - d) any risk posed to the local area by the applicants' proposed licensable activities;
- and
- e) participation in any local initiatives (for example, local crime reduction initiatives or voluntary schemes, such as 'Ask for Angela', local taxi-marshalling schemes, street pastors and other schemes) which may help to mitigate potential risks.

Applicants are expected to include positive proposals in their application on how they will manage any potential risks.

The Guidance goes on to state that 'Applicants are expected to provide licensing authorities with sufficient information in this section to determine the extent to which their proposed steps are appropriate to promote the licensing objectives in the local area. Applications must not be based on providing a set of standard conditions to promote the licensing objectives and applicants are expected to make it clear why the steps they are proposing are appropriate for the premises.'

The Licensing Authority notes the contents of these paragraphs from the Secretary of State's Guidance and, in particular, the use of the word 'expected'. Licence applications that do not in any way address the contents of these paragraphs in their operating schedules may be returned to the applicant as 'incomplete'.

5.4 Policy 3 page 21 of the SLP states that where there is a relevant representation, the Licensing Authority will consider each particular case on its merits having regard in particular to the following matters:

- a) Whether the licensed activities are likely to have an adverse impact especially on local residents and, if there is potential to have an adverse impact, what, if any, appropriate measures will be put in place to prevent it;
- b) Whether there will be a substantial increase in the cumulative adverse impact from these or similar activities, on an adjacent residential area;
- c) Whether there is a suitable level of public transport accessibility to and from the premises at the appropriate times;
- d) Whether the activity will be likely to lead to a harmful and unmanageable increase in car parking demand in surrounding residential streets suffering high levels of parking stress or on roads forming part of the Strategic London Road Network or the London Bus Priority Network leading to a negative impact on the Licensing Objectives relating to the prevention of crime, disorder, anti-social behaviour (ASB), nuisance and vehicle emissions;
- e) Whether there have been any representations made by Responsible Authorities, or other relevant agency or representative.

The Licensing Authority will closely scrutinise extended hours applications to ensure that the Licensing Objectives are met. In determining an application the licensing committee might decide that the circumstances are such that a restriction on hours is the only appropriate means to achieve the Licensing Objectives. If an 'hours' restriction is imposed, the Licensing Authority will normally require that customers should be allowed a minimum of thirty minutes to consume alcohol.

To act as a guide for new or existing operators we have set out the suggested closing times for licensed premises below:

Type of premises	Town centres	Mixed use areas	Residential areas
Late night refreshment premises (Takeaways)	Fri – Sat 01:00 Sun – 00:00	Fri – Sat 01:00 Mon - Thurs 00:00 Sun – 23:00	Not considered Appropriate

5.5 Policy 4 pages 22 and 23 of the SLP states that in determining an application where there has been a relevant representation the Licensing Authority will, where appropriate, take into account the cumulative effect of the number, type and density of licensed premises already existing in the area. Consideration will be given to the proximity to any drug and alcohol treatment site, A&E department or homeless hostel in a local area type remit ie applicants need to make the case for how they would not increase further problems for residents/clients nearby.

In coming to any decision regarding cumulative impact the Licensing Authority will consider other mechanisms outside of the licensing regime which may also be available to address this issue, these include but are not limited to:

- Police and other enforcement of the normal law concerning disorder and anti-social behaviour.
- Police powers to close down instantly any licensed premises or temporary events on grounds of disorder, the likelihood of disorder or excessive noise emanating from the premises, for up to 24 hours.
- The power of the police, other responsible authorities, a local resident, business or Councillor to seek a review of the licence or certificate in question.

- Police and Local Authority power to issue a Closure Notice for up to 48 hours where serious antisocial behaviour is taking place at licensed premises under the Anti-social Behaviour, Crime and Policing Act 2014.
- To ensure that residents are protected from the negative impact of late-night local licensing activities the Licensing Authority may decide to adopt an Area Specific Cumulative Impact Policy in relation to a specific area; where the number, type and density of premises providing licensable activities is having a serious negative impact on the local community and local amenities.

5.6 Policy 9 pages 22 and 2023 of the SLP states the Licensing Authority shall operate a reactive and proactive inspection regime that is based on risk and specific incidents. The Enforcement Policy explains how officers will take a graduated response to a premises breaking the law, as we apply the principles of: Engage, Explain, Encourage and Enforce.

Premises that produce disorder, threaten public safety, generate public nuisance or threaten the well being of our children, women or vulnerable people will be targeted for enforcement action.

The Licensing Authority will take enforcement action in accordance with our Enforcement Policy and relevant statutory powers.

The Licensing Authority will use a range of sanctions such as letters of warning, simple cautions, Fixed Penalty Notices (FPNs), closure notices and legal proceedings.

The Licensing Authority will seek to work with the police and other responsible authorities in enforcing licensing legislation and will strive to have a joint enforcement protocol with all the relevant agencies. Where the law allows, the Licensing Authority will agree secure mechanisms to share information with other regulators about licensed premises, to help target resources and activities and minimise duplication.

Enforcement will be focused on premises or persons found to be failing to promote the four Licensing Objectives. Additionally, Trading Standards officers may, at times and based on intelligence received, carry out underage test purchasing in areas where the intelligence has highlighted potential hotspots in the borough for underage sales.

5.7 Policy 11 page 30 of the SLP states that Licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour caused by people once they are away from the licensed premises and, therefore, beyond the direct control of the licensee. However, licensing is a key aspect of such control and licensing law is part of a holistic approach to the management of the night time economy.

As a matter of policy the council expects every holder of a licence, certificate or permission, to accept and be responsible for minimising the impact of their activities and anti-social behaviour by their patrons within the vicinity of their premises by taking appropriate measures and action consistent with that responsibility.

Licensees and certificate holders should take reasonable steps to prevent the occurrence of crime and disorder and public nuisance immediately outside their premises, for example on the pavement, in a beer garden or in a smoking area, to the extent that these matters are within their control.

Population densities in this borough are high, with many residential premises located above or in close proximity to licensed premises. This means that the public nuisance and crime and disorder objectives will be of paramount concern when evaluating Operating Schedules. Licensing Committees will place high regard on the control measures put in place by the applicant to ensure that our residents are protected from the potential detrimental effects of any licensed premises.

5.8 Policy 14 pages 32 and 33 of the SLP in relation to delivery services states that the Licensing Authority has concerns with the potential for the following:

- The safety of delivery drivers at the point of delivery;
- Safety of the premises from which orders are taken and sent out for deliver; and,
- Possible public nuisance and anti-social behaviour (ASB) caused by delivery drivers collecting deliveries from the licensed premises.

The Licensing Authority is likely to place the following conditions on to a premises licence for delivery services where it is appropriate and relevant to the individual licence application:

- Appropriate security will be in place at the premises as agreed with Police.
- Measures for minimising noise and disturbance and anti-social behaviour (ASB) caused by the dispatch of deliveries to be identified in the operating schedule. In particular applicants are expected to consider the use of electric vehicles to minimise air pollution and noise. The Licensing Authority expects that applicants will make arrangements for all deliveries after 8 pm to be made using electric vehicles or non motorised vehicles i.e. bicycles.
- A requirement for a specific delivery collection area to be made clear to any third party delivery service. This area may not be directly outside the licensed premises to take account of any residential accommodation close by or obstructing the pavement/highways.

5.9 Policy 16 of pages 33 and 34 of the SLP in relation to the safety of women and girls in licensed premises, expects licence applications to specifically include measures to promote this:

Licensing Authority will use its powers to regulate the night-time economy, both with specific regard to spiking incidents and more generally in relation to violence against women and girls. This may include:

- a) Using the Licensing Authority's powers to impose conditions or revoke premises licenses, where venues do not take sufficient measures to protect and provide support to customers in spiking incidents;
- b) Considering the prevalence, prevention and reporting of sexual harassment and misconduct and gender-based violence in licensed premises.
- c) Requiring the presence of suitably trained and accredited door staff,
- d) Require presence of CCTV, or to introduce entry searches for example.

Licence applicants and existing licence holders are encouraged to include in their operating schedules clear policies relating to potential abuse or violence against women and girls.

As part of the Government's and the Council's Violence Against Women and Girls Strategy, venues may also wish to consider boosting their security measures e.g. the recruitment and training of additional door security staff, particularly female staff.

The Council are proud supporters of the Women's Night Safety Charter and we would like to encourage all our licensed premises to consider how you and your business can contribute to making your workplace and H&F a borough where all women feel confident and welcome whenever and wherever they happen to be. The Women's Night Safety Charter is a voluntary pledge to show you take women's safety seriously. By signing the Charter, you show your acknowledgement of the issue and that you're ready to get proactive in improving women's safety.

5.10 Annex 1 pages 35 and 36 of the SLP in relation to the prevention of crime and disorder states licence applicants will be expected to demonstrate the following in their operating schedules:

- a) Measures to control excessive consumption and intoxication.
- b) Consideration of any additional measures or restrictions that may be placed on alcohol sales to prevent binge drinking and promote 'sensible drinking'.
- e) Measures to demonstrate compliance Home Office guidance 'Safer Clubbing' in relation to the control of illegal drugs on their premises. They should agree a protocol with the Licensing Authority and the police on the handling of illegal drugs found on their premises.
- g) Conditions will, so far as possible, reflect local crime prevention strategies, and the Licensing Authority will also have regard to the views of the local Crime and Disorder Reduction Partnership.
- h) **Crime and disorder in the vicinity of the premises:** this may include the crime and disorder risks arising from persons queuing to enter the premises; persons exiting the premises and customers smoking eating or drinking in outdoor areas and on the highway outside the premises. This can also include crime arising from pickpockets and bag snatchers, particularly in open spaces or crowded areas where alcohol is being consumed.
- j) **CCTV** - using CCTV inside and/or outside the premises together with appropriate procedures and having staff properly trained to use CCTV equipment
- k) dispersal procedures - establishing appropriate dispersal procedures to minimise the potential for crime and disorder when customers are leaving the premises.
- l) **dealing with and reporting crime and disorder** - training for staff and door security aimed at reducing crime and disorder in the premises and its vicinity and dealing with and reporting incidents if they occur.
- p) **local schemes** – joining and attending local Pubwatch meetings and participating in the Behave or Be Banned Scheme (BOBB) and/or signing up and using the Council's Safety Net Radio scheme.
- q) **prevention of theft** - using bag hooks and signage to warn customers of pickpockets and bag snatchers.

5.11 Annex 1 pages 38 to 40 of the SLP in relation to the prevention of public nuisance states that the Licensing Authority will particularly consider the following matters where they are material to the individual application:

i. The Licensing Authority recommends that primarily alcohol led premises such as nightclubs and pubs, located close to any residential premises, implement a dispersal policy at their venue. All relevant staff should be trained on any policy, and all Page 39 reasonable steps should be taken to ensure it is fully implemented and adhered to at all times.

ii. The proximity of residential accommodation;

iii. The type of use proposed, including the likely numbers of customers, proposed hours of operation and the frequency of activity;

iv. The steps taken or proposed to be taken by the applicant to prevent noise and vibration escaping from the premises, including music, noise from ventilation equipment, and human voices. Such measures may include the installation of soundproofing, air conditioning, acoustic lobbies and sound limitation devices;

v. The steps taken or proposed to be taken by the applicant to prevent disturbance by customers arriving at or leaving the premises.

viii. The steps taken or proposed to be taken by the applicant to prevent queuing (either by pedestrian or vehicular traffic). If some queuing is inevitable then queues should be diverted away from neighbouring premises or be otherwise managed to prevent disturbance or obstruction;

ix. The steps taken or proposed to be taken by the applicant to ensure staff leave the premises quietly;

x. The arrangements made or proposed for parking by patrons, and the effect of parking by patrons on local residents;

xi. The provision for public transport in the locality (including taxis and private hire vehicles) for patrons;

xii. The level of likely disturbance from associated vehicular and pedestrian movement to and from the premises;

xiii. The delivery and collection areas and delivery/collection times;

xiv. The siting of external lighting, including security lighting that is installed inappropriately;

xv. The arrangements for refuse disposal, storage and the prevention/tidying of litter (including fly posters and illegal placards);

xviii. The generation of odour, e.g. from the preparation of food;

xix. Any other relevant activity likely to give rise to nuisance;

xx. Any representations made by the Police, or other relevant agency or representative;

The following provides a non-exhaustive list of risks associated with the public nuisance objective that applicants may want to consider when preparing their Operating Schedule:

j) **Deliveries/collections** – noise from deliveries to and/or collections (e.g. refuse) from the premises are another common source of complaint. Consider the times of such deliveries/collections and make sure you specify to any contractors that deliveries/collections should not be made at anti-social times. As a guide, the Noise and Nuisance Service recommend that deliveries/collections should only be made between the hours of 7:30am and 9:00pm, depending on the proximity of residential and/or other noise sensitive properties.

k) **Late night refreshment** - applicants in respect of late-night takeaways should demonstrate that they have assessed the risk of persons congregating in large numbers in the vicinity of their premises. Where appropriate, applicants should demonstrate suitable measures to address this problem.

- l) **Light pollution** – this is an increasingly common source of complaint, particularly from illuminated signs and external security lighting. Where provided, illuminated signs should not cause glare to neighbouring properties, ideally being turned off at night, and external lighting should be angled and/or diffused to also prevent nuisance.
- o) **Odour** – odour from cooking is a common source of complaint, particularly from restaurants and fast[1]food takeaways. The Council’s Noise and Nuisance Service may therefore require evidence that the kitchen ventilation and/or extract systems are regularly maintained and serviced to ensure that it is operating efficiently and with minimal nuisance to neighbours arising from odour and also noise. This includes the siting of BBQs.
- p) **Queue management** - establishing appropriate procedures to avoid the need for customers to queue before entering the premises or, where queuing cannot be avoided, to manage queues so as to minimise the potential for crime and disorder or public nuisance by customers who are queuing.
- q) **Ventilation** – where regulated entertainment is to be provided there may be a requirement to keep doors and/or windows closed during its provision to limit noise breakout, consider therefore the provision of air conditioning for the comfort of your customers if doors and windows have to be closed during the summer. However, also note air conditioning can be the source of noise complaints in itself, so careful consideration also needs to be given to the siting of this equipment.
- r) **Waste** – consider how and where waste will be stored/disposed of at the end of trading hours, particularly if trading until late at night. This is important because the disposal of glass and/or cans to outside bin areas can be very noisy and give rise to complaints, so it may be necessary to store such items and other non-degradable refuse inside the premises until the next trading day. Consideration should also be given to the time of deliveries to minimize disruption to local residents.
- s) **Litter** – for example, litter patrols for late night take-away premises

6. DETERMINATION

6.1 In determining this application, the Committee must have regard to the representations and take such of the following steps as it considers necessary for the promotion of the licensing objectives. The steps are:

- (a) Grant the application in full
- (b) Grant the application in part – modifying the proposed hours, activities or conditions.
- (c) Reject the application

It is the Council’s duty under the Licensing Act 2003 (“The Act”) to determine applications with a view to promoting the four licensing objectives; Prevention of Crime and Disorder, Public Safety, Prevention of Public Nuisance and the Protection of Children from Harm.

In reaching a decision the Council shall consider the details of any relevant representations received; the applicant’s Operating Schedule; the Council’s adopted Statement of Licensing Policy and the guidance issued by the Secretary of State under section 182 of the Act.

If the Committee is minded to grant the application conditions may be attached to the licence to alleviate the concerns raised through the representations.

Licensing Act 2003

Premises Licence



Premises Licence Number: 2023/00770/LAPR

Part 1 – Premises details

Postal address of premises, or if none, OS map reference or description of the premises

Chicken Cottage
82 North End Road

Post town: London

Post code: W14 9ES

Telephone: 020 7603 2471

Where the licence is time limited the dates:

Not Applicable

Licensable activities authorised by the licence:

Provision of Late Night Refreshment -Both Indoors and Outdoors

The licence authorises the carrying out of the following licensable activities on the days and at the times specified below:

Provision of Late Night Refreshment -Both Indoors and Outdoors

Monday	23:00 - 01:00
Tuesday	23:00 - 01:00
Wednesday	23:00 - 01:00
Thursday	23:00 - 01:00
Friday	23:00 - 02:00
Saturday	23:00 - 02:00
Sunday	23:00 - 01:00

The opening hours of the premises:

Monday	10:30 - 01:00
Tuesday	10:30 - 01:00
Wednesday	10:30 - 01:00
Thursday	10:30 - 01:00
Friday	10:30 - 02:00
Saturday	10:30 - 02:00
Sunday	10:30 - 01:00

Where the licence authorises supplies of alcohol whether these are on and / or off supplies:

Not Applicable

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Faheem Uddin

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Email [REDACTED]

Registered number of holder, for example company number, charity number (where applicable):

Not Applicable

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Not Applicable

Annex 1 – Mandatory Conditions

Not Applicable

Annex 2 – Conditions consistent with the operating Schedule

1. The maximum number of persons (including staff) that shall be on the premises at any one time during the operation of this licence shall be TWENTY (20).
2. A clear copy of the licence shall be conspicuously displayed at all times within the premises and shall be adequately protected against theft, vandalism and defacement.
3. The licensee or some responsible person nominated by the licensee in writing shall be in charge of, and be upon, the licensed premises during the whole time that they are open to the public. The person in charge shall be conversant with these licence conditions, a copy of which shall be held on the premises.
4. All members of staff shall be easily identifiable as such. If required by the Council in writing the licensee shall ensure that during the hours the licensed night café is open for business, every employee or person working for in the licensed premises wears a badge of a type approved by the Council indicating their name and that they are an employee or person working in the premises.

5. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.
6. There shall be prominently and legibly displayed, a comprehensive list of charges which shall be illuminated and placed in such a position that it can easily and conveniently be read by persons before entering the premises.
7. The licence holder shall, if required by the Council, ensure that adequate sanitary accommodation is available in the premises for the free use of both staff and members of the public and in particular shall:
- (i) maintain each sanitary convenience in clean and efficient order;
 - (ii) ensure that any room which contains a sanitary convenience is suitably and sufficiently lighted and ventilated and is kept clean;
 - (iii) ensure that in the sanitary accommodation provided there are installed and maintained suitable and sufficient wash-hand basins and that each basin is provided with an adequate supply of hot and cold water or of hot water at a suitably controlled temperature.
8. When providing toilet facilities consideration shall be given to the needs of the disabled. Every effort shall be made to provide facilities capable of being used by disabled persons.
9. The following fire-fighting appliances shall be efficiently maintained and be always immediately available for use:
- (i) One fire blanket in a suitable container to be fixed to the wall adjacent to the cooking equipment in the ground floor cooking area.
 - (ii) One 2 Kg CO₂ fire extinguisher shall be hung on a suitable bracket adjacent to the cooking equipment in the ground floor cooking area.
 - (iii) One 9 litre water type fire extinguisher shall be provided in the ground floor public area.
 - (iv) One 2kg CO₂ fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the door leading into the room leading to the basement room containing the electrical intake and distribution board to the premises.
 - (v) One 9 litre water type fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the staircase leading to the ground floor.
10. The emergency means of escape on the ground floor to the rear of the premises must be maintained unobstructed at all times while the premises is used under the licence.
11. The emergency exit door on the ground floor to the rear of the premises shall be kept unlocked at all times while the premises is used under the licence.
12. All fire-resisting and smoke stop doors shall be maintained self-closing and shall not be secured open.
13. All exit doors shall be available for egress during the whole time that the public are on the premises by means of any fastenings other than panic bolts.

14. Locking bars, hasps, staples, screw eyes and other fastenings not approved by the Council shall not be fitted on exit doors.

15. Portable fire appliances shall be examined at least once a year and periodically tested in accordance with the current British Standard by a competent person and the date of such test shall be clearly marked on the appropriate extinguishers or on stout tabs securely attached to them. Extinguishers which incorporate an antifreeze agent shall be examined and recharged in compliance with manufacturer's instruction.

16. Where an automatic/manual fire alarm system has been installed and approved by the Council it shall be efficiently maintained in satisfactory working order. The system shall be maintained and serviced in accordance with Section 6 of the current BS 5839 Part 1 and tested regularly in accordance with conditions imposed by the Council. All checks, tests and defects shall be recorded in a log book.

17. All testing of fire appliances equipment and alarms shall be at the expense of the licensee.

18. The Fire Brigade shall be called to any outbreak of fire, however slight.

19. Suitable notices shall be displayed indicating how the Brigade can be summoned.

20. The licensee shall ensure that the public are not admitted to any part or parts of the premises other than those which have been approved by the Council.

21. The means of escape provided for all persons on the premises shall be maintained unobstructed, immediately available and clearly identifiable in accordance with the approved arrangements to the satisfaction of the Council.

22. Except with the consent of the Council, bars, wire guards or the like shall not be fitted to windows, nor shall the windows be otherwise obstructed in a manner likely to render them unavailable for the purposes of exit in case of emergency.

23. Advertisement boards or easels shall not be placed in positions in which they are likely to obstruct means of egress or to be overturned.

24. The owner, occupier or any other person concerned in the conduct or management of the premises shall, in the absence of adequate daylight, ensure that adequate lighting is maintained to the satisfaction of the Council in all parts of the premises to which the public and staff have access and is in operation continuously during the whole time the premises are open to the public.

25. The general lighting shall be maintained alight and the lighting to 'EXIT' or 'WAY OUT' notices shall not in any circumstances be extinguished or dimmed while the public are on the premises, provided that so long as there is sufficient daylight in any part or the premises, artificial light need not be used in that part.

26. The electrical and gas installations for the premises shall be maintained in a safe working condition, as prescribed in the current edition of the Regulations.

27. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.

28. Portable heating appliances shall not be used at the premises unless consent of the Council has been obtained.

29. Appliances utilising cylinders or containers of gas under pressure shall not be used on the premises except with the prior consent of the Council and in accordance with such conditions, as the Council may consider necessary.

NOTE: The use of liquid petroleum gas in cylinders is unlikely to be approved.

30. Two independent systems of lighting shall be provided to the satisfaction of the Council. The degree of illumination from each system shall be sufficient for illumination of the exit notices (if these are not of the self-luminous type) and to enable the public to see their way out of the premises at any time.

31. Where permitted by the Council a non-maintained system of escape lighting may be used (i.e. a system in which the lights are energised only when normal lighting fails).

32. The licensee may, with the consent of the Council, provide such additional lighting for decorative or other purposes as he may think fit.

33. In relation to any storage battery which may be accepted by the Council in connection with escape lighting:

- (i) It shall be fully charged before the first admission of the public on any day;
- (ii) The approved 'load' connected to the battery shall not be altered unless the consent of the Council is previously obtained;
- (iii) A diagram of the connections of the battery and the accepted circuits connected thereto shall be exhibited in the battery control room;

34. The battery shall be under the regular maintenance of a firm of battery manufacturers or, with the approval of the Council, other persons deemed competent, who shall arrange for a thorough examination at least once in every six months, when the battery shall be discharged by taking its full load for half its rated discharge period or for one hour (whichever is the less). In addition, any automatic switching devices shall be frequently tested.

35. In the event of the failure of the normal system of lighting

- (i) where the escape lighting has a 1 hour capacity the public shall be required to leave the building within a maximum period of 30 minutes and
- (ii) where the escape lighting has a 3 hour capacity the public shall be required to leave the building within a maximum period of 1 hour and shall not be re-admitted until the lighting from the system has been fully restored and the battery fully recharged.

36. Where required by the Council a diagram and/or schedule indicating clearly the arrangements of the circuits and sub circuits, the position of the distribution boards and the sizes of the cables shall be provided and kept in an accessible position on the premises.

37. The licensee shall conduct a daily litter patrol along the west side of North End Road from Barons Court Road to Talgarth Road within 30 minutes of the terminal hour of the licence.

38. A clear and legible notices shall be prominently displayed on premises
(i) requesting customers to leave the premises in an orderly fashion; and
(ii) drawing customer's attention to the provisions of the litter acts.

39. The licence holder shall ensure that sound emanating from the premises shall not be audible at the boundary of or within any nearby residence.

40. Flues from kitchens and serveries and over grills and all ventilating shafts shall be maintained in a clean condition.

41. All flues shall terminate in such a position as not to cause a nuisance.

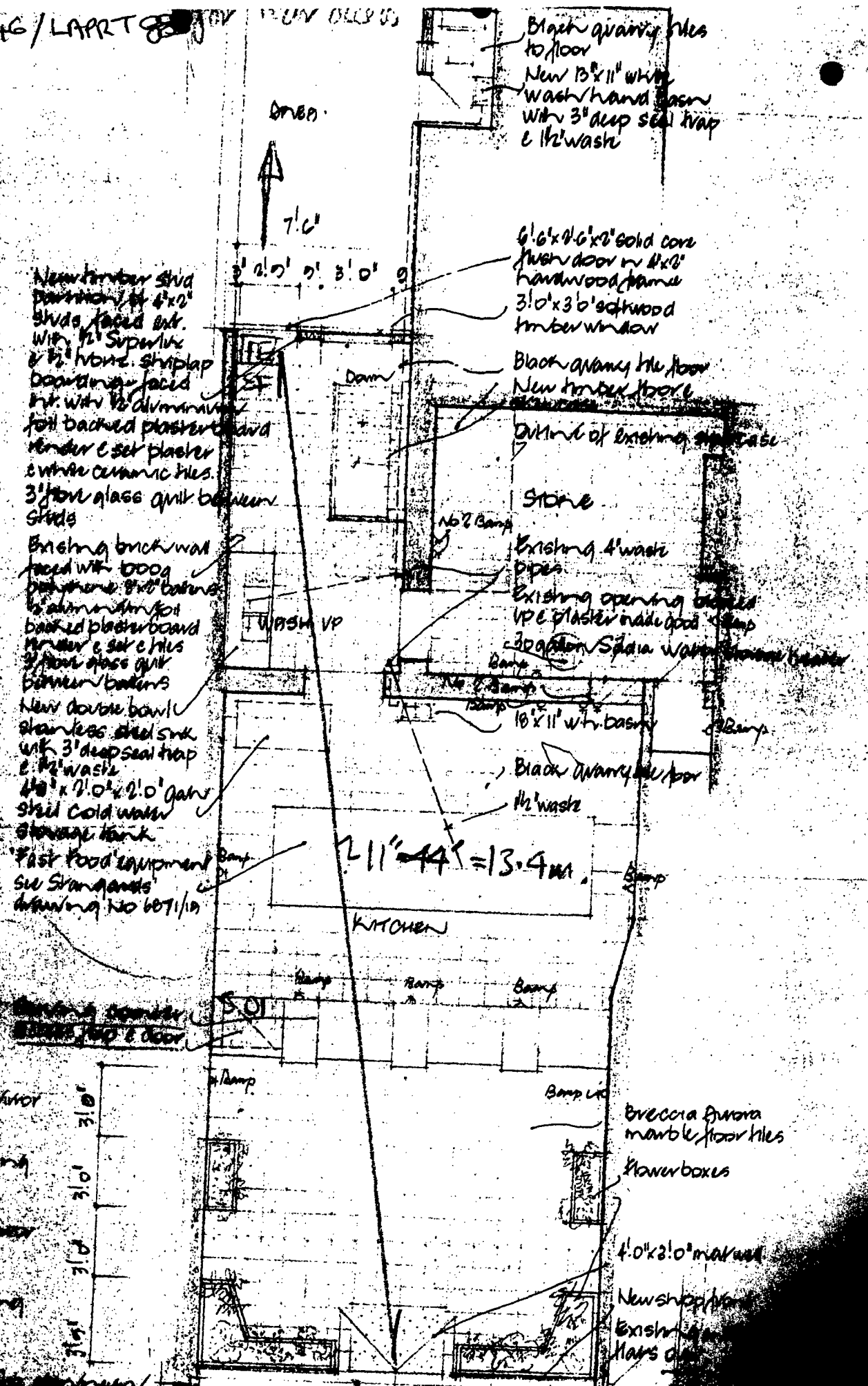
42. A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

Annex 3 – Conditions attached after a hearing by the licensing authority

Signed: 
Authorised Officer

Date: 26.05.2023

2005/04/31/6/LAPRT



DRIVE

Black quarry tiles to floor
New 13" x 11" white wash hand basin with 3" deep seal trap & 1/2" waste

7'6"

3' 2' 0" 0' 3' 0"

6'6" x 2'6" x 2" solid core flush door in 4' x 6" hardwood frame
3'0" x 3'0" softwood timber window

New timber stud partition, of 4" x 2" studs faced ext. with 1/2" Superlux & 1/2" honz. shiplap boarding - faced int. with 1/2" aluminium foil backed plasterboard render & set plaster & white ceramic tiles.
3" fibre glass quilt between studs

Down

Black quarry tile floor
New timber floor & skirting

Outline of existing stairs

STORE

Existing brick wall faced with 1000g polythene 8" x 6" battens 1/2" aluminium foil backed plasterboard render & set & tiles
3" fibre glass quilt between battens

No 2 Ramp

Existing 4" waste pipes

Existing opening blocked w/pe plaster made good

30 gallon Sadia water tank

WASH VP

Bump

No 2 Ramp

New double bowl stainless steel sink with 3" deep seal trap & 1/2" waste
4'0" x 2'0" x 2'0" galv steel cold water storage tank

Bump

Bump

18" x 11" white basin

Black quarry tile floor
1/2" waste

Fast food equipment
See Skanska's drawing No 6071/19

211" - 44" = 13.4m

KITCHEN

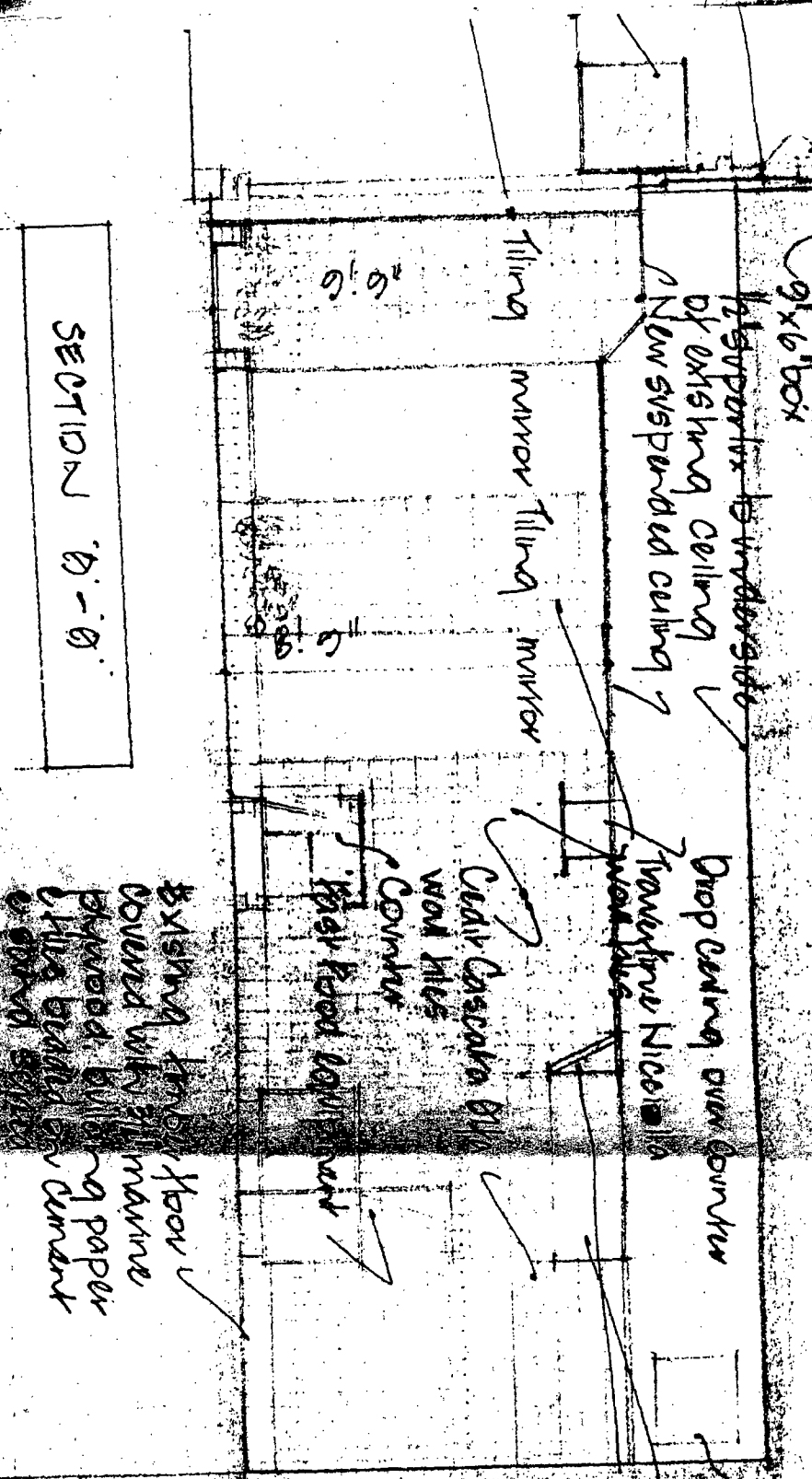
Bump

Bump

Bump

Bump

Storage counter
Access trap & door



SECTION D-D

Zinc flashing to top of box
flashed up checked into existing brick
9x6" box

Superior underside of existing ceiling
New suspended ceiling

Tiling mirror
Tiling mirror

Drop ceiling over counter
Transferru Nicel

Caulk Cascade
Wood tiles
Counter
Floor Board

Existing floor
covered with marine plywood
existing paper
plus brand cement
existing

EXISTENT

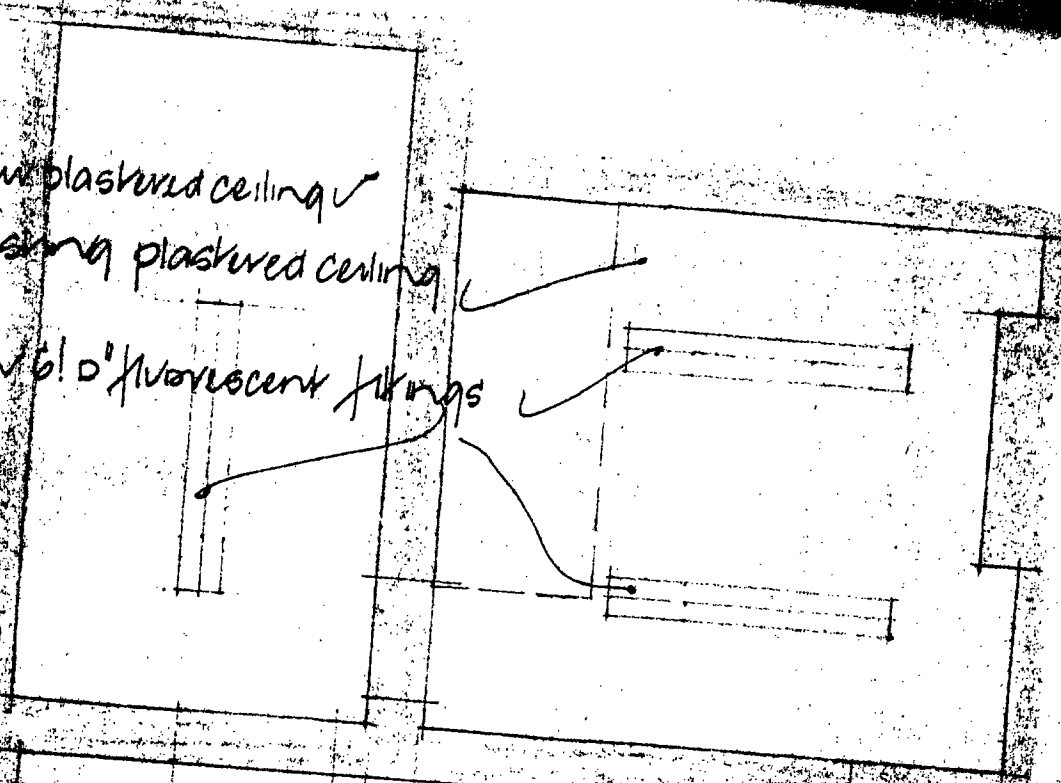
C.W. storage
Tank
Window
Existing R. S. J.

White ceramic
floor glass
to aluminum
plasterboard
3'0" high in

Existing
staircase
New timber
staircase to
existing

Existing
to hand
ings - 3' x 1 1/2"
middle in

New plastered ceiling ✓
 Existing plastered ceiling ✓
 Twin 6' 0" fluorescent fittings ✓



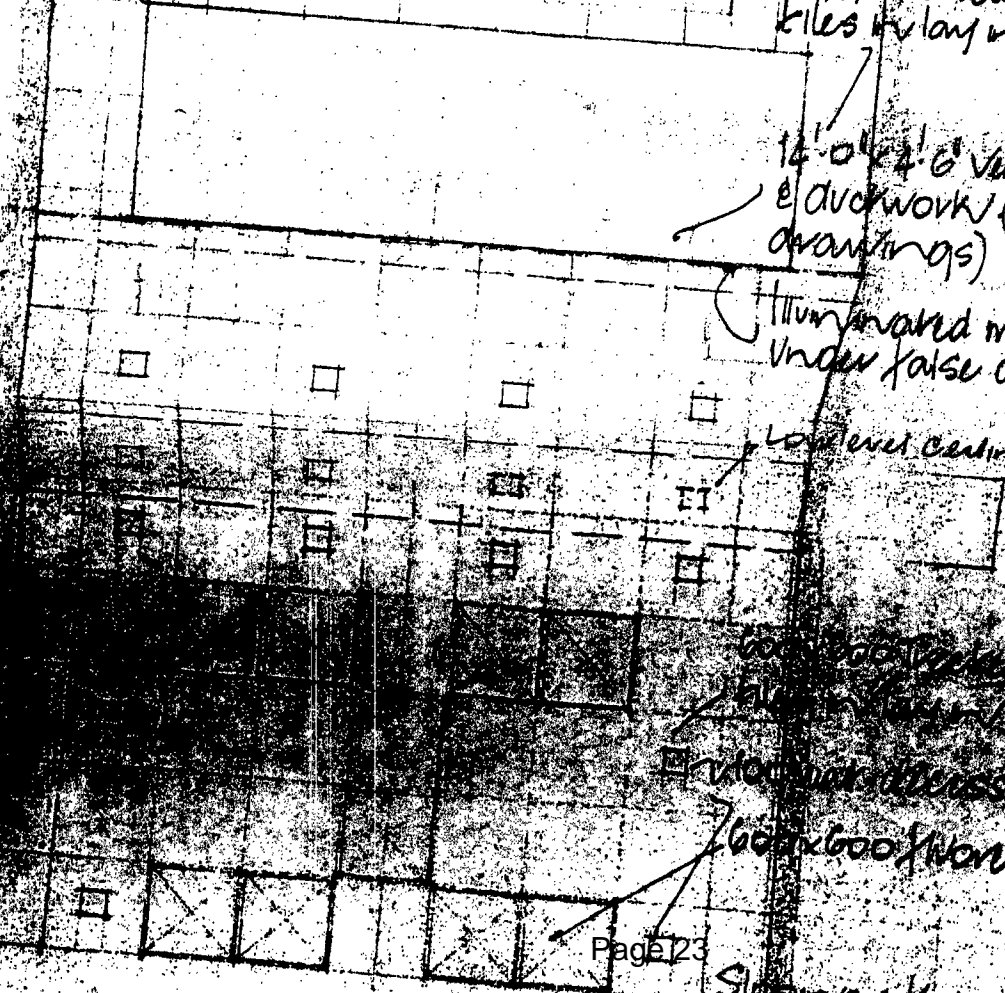
Twin 4' 0" fluorescent fittings - kitchen type ✓

New false ceiling of
 600mm x 600 x 13 Superlux
 self finished Gridfill ceiling
 tiles in lay in void

14' 0" x 2' 6" ventilation hood
 & ductwork (see specialist
 drawings)

Illuminated mirror sign
 under false ceiling

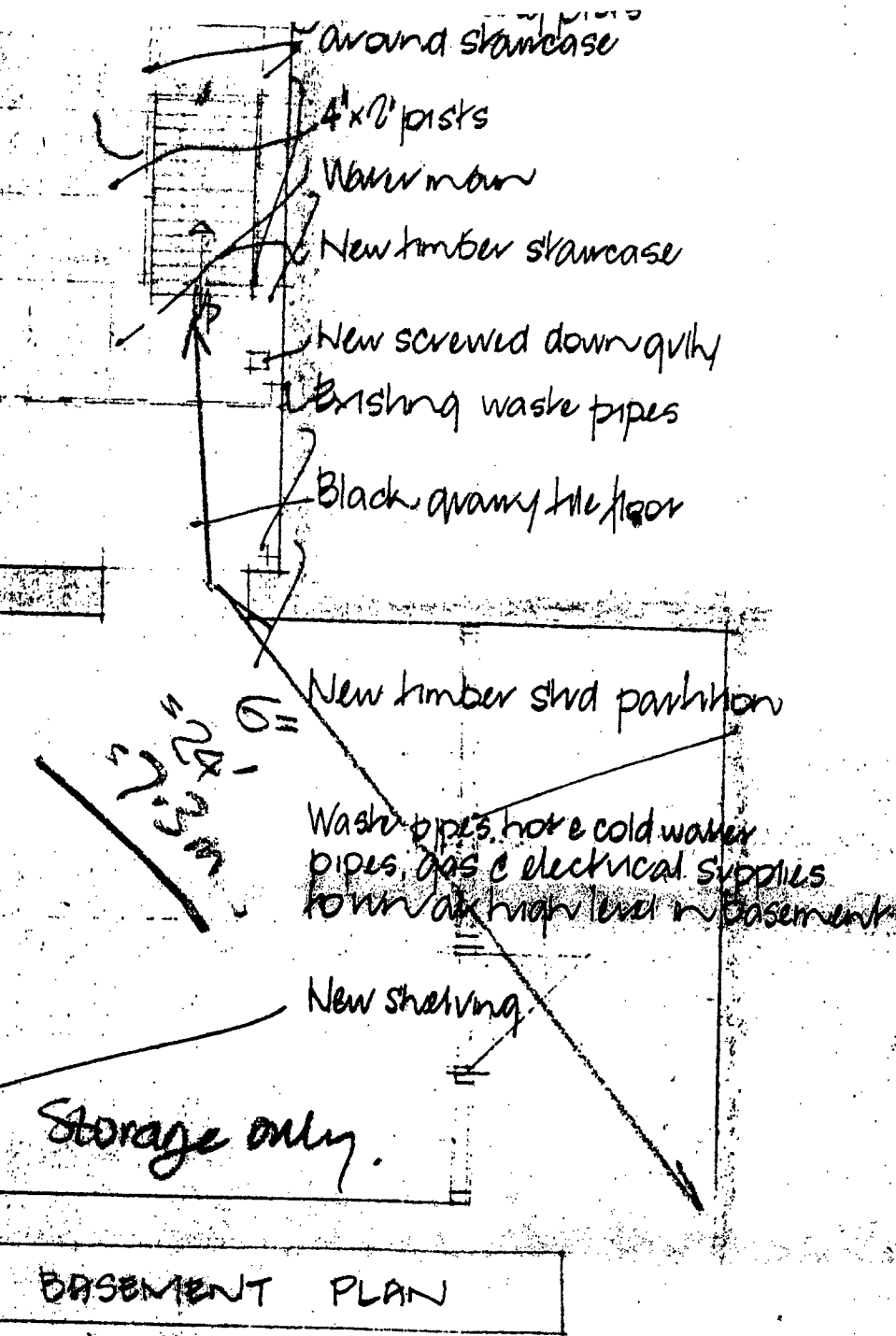
Lowered ceiling over counter



600mm x 600mm fluorescent fittings

600mm x 600mm fluorescent fittings

Sloping & flat roof etc



Gordon J. Jenkinson
 Chartered Architect
 36 Eastwick Park Avenue
 Great Bookham Surrey
 Telephone: Bookham 5215

CASE
 COPY

PROPOSED
 CONVERSION OF
 82 NORTH END
 ROAD, LONDON W4
 FOR J. B. POONAWALA

Licensing Act 2003

Premises Licence



Premises Licence Summary

Premises Licence Number: 2023/00770/LAPR

Premises details

Postal address of premises, or if none, OS map reference or description of the premises

Chicken Cottage
82 North End Road

Post town: London

Post code: W14 9ES

Telephone: 020 7603 2471

Where the licence is time limited the dates:

Not Applicable

Licensable activities authorised by the licence:

Provision of Late Night Refreshment -Both Indoors and Outdoors

The licence authorises the carrying out of the following licensable activities on the days and at the times specified below:

Provision of Late Night Refreshment -Both Indoors and Outdoors

Monday	23:00 - 01:00
Tuesday	23:00 - 01:00
Wednesday	23:00 - 01:00
Thursday	23:00 - 01:00
Friday	23:00 - 02:00
Saturday	23:00 - 02:00
Sunday	23:00 - 01:00

The opening hours of the premises:

Monday	10:30 - 01:00
Tuesday	10:30 - 01:00
Wednesday	10:30 - 01:00
Thursday	10:30 - 01:00
Friday	10:30 - 02:00
Saturday	10:30 - 02:00
Sunday	10:30 - 01:00

Where the licence authorises supplies of alcohol whether these are on and / or off supplies:

Not Applicable

Name, (registered) address, of holder of premises licence:

Faheem Uddin

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Registered number of holder, for example company number, charity number (where applicable):

Not Applicable

Name of designated premises supervisor where the premises licence authorises the supply of alcohol:

Not Applicable

State whether access to the premises by children is restricted or prohibited:

No Restrictions

Signed: 
Authorised Officer

Date: 26.05.2023



Hammersmith and Fulham
Application to vary a premises licence
Licensing Act 2003

For help contact
licensing@lbhf.gov.uk
 Telephone: 020 8753 1081

* required information

Section 1 of 18

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference This is the unique reference for this application generated by the system.

Your reference You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

- Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

* Family name

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

- Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Continued from previous page...

Address

* Building number or name

* Street

District

* City or town

County or administrative area

* Postcode

* Country

Agent Details

* First name

* Family name

* E-mail

Main telephone number

Other telephone number

Include country code.

Indicate here if you would prefer not to be contacted by telephone

Are you:

- An agent that is a business or organisation, including a sole trader
- A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Your Address

Address official correspondence should be sent to.

* Building number or name

* Street

District

* City or town

County or administrative area

* Postcode

* Country

Section 2 of 18

APPLICATION DETAILS

Continued from previous page...

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

I/we, as named in section 1, being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in section 2 below.

* Premises Licence Number

Are you able to provide a postal address, OS map reference or description of the premises?

Address OS map reference Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Premises Contact Details

Telephone number

Non-domestic rateable value of premises (£)

Section 3 of 18

VARIATION

Do you want the proposed variation to have effect as soon as possible? Yes No

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? Yes No

You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable to the late night levy.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

Describe Briefly The Nature Of The Proposed Variation

Continued from previous page...

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

Fast food restaurant and takeaway. Licensable area is on the ground floor with a basement for Storage.

Section 4 of 18

PROVISION OF PLAYS

[See guidance on regulated entertainment](#)

Will the schedule to provide plays be subject to change if this application to vary is successful?

- Yes No

Section 5 of 18

PROVISION OF FILMS

[See guidance on regulated entertainment](#)

Will the schedule to provide films be subject to change if this application to vary is successful?

- Yes No

Section 6 of 18

PROVISION OF INDOOR SPORTING EVENTS

[See guidance on regulated entertainment](#)

Will the schedule to provide indoor sporting events be subject to change if this application to vary is successful?

- Yes No

Section 7 of 18

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

[See guidance on regulated entertainment](#)

Will the schedule to provide boxing or wrestling entertainments be subject to change if this application to vary is successful?

- Yes No

Section 8 of 18

PROVISION OF LIVE MUSIC

[See guidance on regulated entertainment](#)

Will the schedule to provide live music be subject to change if this application to vary is successful?

- Yes No

Section 9 of 18

PROVISION OF RECORDED MUSIC

Continued from previous page...

[See guidance on regulated entertainment](#)

Will the schedule to provide recorded music be subject to change if this application to vary is successful?

- Yes
- No

Section 10 of 18

PROVISION OF PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will the schedule to provide performances of dance be subject to change if this application to vary is successful?

- Yes
- No

Section 11 of 18

PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will the schedule to provide anything similar to live music, recorded music or performances of dance be subject to change if this application to vary is successful?

- Yes
- No

Section 12 of 18

PROVISION OF LATE NIGHT REFRESHMENT

Will the schedule to provide late night refreshment be subject to change if this application to vary is successful?

- Yes
- No

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

Continued from previous page...

FRIDAY

Start	<input type="text" value="23:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text" value="00:00"/>	End	<input type="text" value="04:00"/>

SATURDAY

Start	<input type="text" value="23:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text" value="00:00"/>	End	<input type="text" value="04:00"/>

SUNDAY

Start	<input type="text" value="23:00"/>	End	<input type="text" value="00:00"/>
Start	<input type="text" value="00:00"/>	End	<input type="text" value="03:00"/>

Will the provision of late night refreshment take place indoors or outdoors or both?

- Indoors Outdoors Both

Where taking place in a building or other structure select as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

Restaurant to serve food from 10am until 1am Daily Dine in
From 1am - 3am Take out only daily. Sundays to Thursdays
From 1am - 4am Take out only daily. Fridays and Saturdays

State any seasonal variations.

For example (but not exclusively) where the activity will occur on additional days during the summer months.

None

Non standard timings. Where the premises will be used for the provision of late night refreshment at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

New Year premises license extension on 31/12 - 01/01 to trade until 5am.

Section 13 of 18

SUPPLY OF ALCOHOL

Will the schedule to supply alcohol be subject to change if this application to vary is successful?

- Yes No

Continued from previous page...

Section 14 of 18

ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Provide information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

None

Section 15 of 18

HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

State any seasonal variations.

Continued from previous page...

For example (but not exclusively) where the activity will occur on additional days during the summer months.

No seasonal variations

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

New Year - 31/12 - 01/01 to trade until 5am - Takeout only after 1am

Continued from previous page...

Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

4. All members of staff shall be easily identifiable as such. If required by the Council in writing the licensee shall ensure that during the hours the licensed night café is open for business, every employee or person working for in the licensed premises wears a badge of a type approved by the Council indicating their name and that they are an employee or person working in the premises. (We believe this is not only intrusive but unfair given the nature of the business)

5. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers. (We believe this is not only intrusive but unfair given the nature of the business)

7. The licence holder shall, if required by the Council, ensure that adequate sanitary accommodation is available in the premises for the free use of both staff and members of the public and in particular shall:

(i) maintain each sanitary convenience in clean and efficient order;

(ii) ensure that any room which contains a sanitary convenience is suitably and sufficiently lighted and ventilated and is kept clean;

(iii) ensure that in the sanitary accommodation provided there are installed and maintained suitable and sufficient wash-hand basins and that each basin is provided with an adequate supply of hot and cold water or of hot water at a suitably controlled temperature. - (We request that this condition is reviewed if not removed. This is due to the premises not holding more than 12 customers dining instore at any one time. Facilities are provided to the staff but this shouldn't be part of a licensing objective.)

8. When providing toilet facilities consideration shall be given to the needs of the disabled. Every effort shall be made to provide facilities capable of being used by disabled persons. - As point 7

9. The following fire-fighting appliances shall be efficiently maintained and be always immediately available for use:

(i) One fire blanket in a suitable container to be fixed to the wall adjacent to the cooking equipment in the ground floor cooking area.

(ii) One 2 Kg CO2 fire extinguisher shall be hung on a suitable bracket adjacent to the cooking equipment in the ground floor cooking area.

(iii) One 9 litre water type fire extinguisher shall be provided in the ground floor public area.

(iv) One 2kg CO2 fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the door leading into the room leading to the basement room containing the electrical intake and distribution board to the premises.

(v) One 9 litre water type fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the staircase leading to the ground floor. - (Again we believe this is not part of the licensing objective and instead a condition set by LBF).

Point 11/12/13/14/15/16/17 all fall under the authority and consideration of LBF

Point 18 /19 we believe is more of common sense and does not provide any responsibility to be charged to the employee to fight is safe to do so.

Point 22 - We believe is not necessary for the premises as there are no windows to the rear of the property and only fitted to the front main shop front.

Point 25 -The general lighting shall be maintained alight and the lighting to 'EXIT' or 'WAY OUT' notices shall not in any circumstances be extinguished or dimmed while the public are on the premises, provided that so long as there is sufficient daylight in any part of the premises, artificial light need not be used in that part. - We believe this is no longer required and that sufficient safety signs are acceptable under most authorities. Most of which is outdated and requires unnecessary level of control by the council.

Point 26/27 are typically not something that are covered in usual inspections. The owner welcomes such support but this isnt something that is typically listed in a license under the objectives.

Point 29 - we believe this is not only outdated but there is no clear instruction as to who to contact should approval be required in writing.

Point 30/31/32 - As point 25

Point 33/34 are not applicable to this type of business - batteries are not used

Point 39 - We believe this is relevant but not enforcable due to there being more noise emitted from the road outside than from the premises.

Point 41 - this would require council planning approval to change in such event, therefore anything would be already approved in such way.

Continued from previous page...

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

Reasons why I have failed to enclose the premises licence or relevant part of premises licence.

Section 16 of 18

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

b) The prevention of crime and disorder

- CCTV is installed at the front, the kitchen and the rear of the property, recordings are kept for 30 days as standard and will be made available to any official who requires a copy providing they put this in writing.
- Crime prevention notices used in the shop making people aware they are on cctv and it is recorded. CCTV can also be accessed remotely via phone or computer.
- There is also a fully working and remote monitored alarm system with panic alarm button too.

c) Public safety

- There is a fire exit door at the back of the shop and a main entrance door.
- 2 managers are also fully first aid trained.
- There is also emergency lighting and exits lit if required.
 - The manager and supervisor are trained to deal with fire. The manager is also first aid trained and competent.
 - Fire Fighting equipment is on hand in the shop to deal with different types of fire, kitchen and customer areas.

d) The prevention of public nuisance

We will ensure vehicles are requested to turn engines off at night, to keep their lights off outside the shop and to ensure they are respectful when it comes to noise. We will patrol the area for litter and ensure the local immediate area is a clean and welcoming place. External signage can be switched off if required depending on the feedback.

e) The protection of children from harm

Children will only be allowed into the shop up to 11pm. Then anyone who looks young will be challenged and told to take out only. The aim of this is to ensure safety in store is taken care of and so that nothing is damaged in store. But the

Continued from previous page...

franchisee and franchisor will be clear that if any minor requires to take shelter in the premises for safety then they should be granted access and the emergency services contacted.

Section 17 of 18

NOTES ON REGULATED ENTERTAINMENT

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 18 of 18

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Variation Fees are determined by the non-domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

Band A - No RV to £4300 £100.00

Band B - £4301 to £33000 £190.00

Band C - £33001 to £8700 £315.00

Band D - £87001 to £12500 £450.00*

Band E - £125001 and over £635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

Band D - £87001 to £12500 £900.00

Band E - £125001 and over £1,905.00

If you own a large premise you are subject to additional fees based upon the number in attendance at any one time

Capacity 5000-9999 £1,000.00

Capacity 10000 -14999 £2,000.00

Capacity 15000-19999 £4,000.00

Capacity 20000-29999 £8,000.00

Capacity 30000-39000 £16,000.00

Capacity 40000-49999 £24,000.00

Capacity 50000-59999 £32,000.00

Capacity 60000-69999 £40,000.00

Capacity 70000-79999 £48,000.00

Capacity 80000-89999 £56,000.00

Capacity 90000 and over £64,000.00

* Fee amount (£)

190.00

DECLARATION

* It is an offence, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application. Those who make a false statement may be liable on summary conviction to a fine of any amount.

Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

Continued from previous page...

* Full name	<input type="text" value="Tom Corcoran"/>
* Capacity	<input type="text" value="FRANCHISOR"/>
* Date	<input type="text" value="06"/> / <input type="text" value="07"/> / <input type="text" value="2023"/> dd mm yyyy

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...
 2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/hammersmith-and-fulham/change-1> to upload this file and continue with your application.
- Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

OFFICE USE ONLY

Applicant reference number	<input type="text" value="TCOM"/>
Fee paid	<input type="text"/>
Payment provider reference	<input type="text"/>
ELMS Payment Reference	<input type="text"/>
Payment status	<input type="text"/>
Payment authorisation code	<input type="text"/>
Payment authorisation date	<input type="text"/>
Date and time submitted	<input type="text"/>
Approval deadline	<input type="text"/>
Error message	<input type="text"/>
Is Digitally signed	<input type="checkbox"/>

[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [11](#) [12](#) [13](#) [14](#) [15](#) [16](#) [17](#) [18](#) [Next >](#)

2023/01489/LAPR - Chicken Cottage Variation Proposed Conditions to Remove

2. A clear copy of the licence shall be conspicuously displayed at all times within the premises and shall be adequately protected against theft, vandalism and defacement.
4. All members of staff shall be easily identifiable as such. If required by the Council in writing the licensee shall ensure that during the hours the licensed night café is open for business, every employee or person working for in the licensed premises wears a badge of a type approved by the Council indicating their name and that they are an employee or person working in the premises.
5. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.
7. The licence holder shall, if required by the Council, ensure that adequate sanitary accommodation is available in the premises for the free use of both staff and members of the public and in particular shall:
 - (i) maintain each sanitary convenience in clean and efficient order;
 - (ii) ensure that any room which contains a sanitary convenience is suitably and sufficiently lighted and ventilated and is kept clean;
 - (iii) ensure that in the sanitary accommodation provided there are installed and maintained suitable and sufficient wash-hand basins and that each basin is provided with an adequate supply of hot and cold water or of hot water at a suitably controlled temperature.
8. When providing toilet facilities consideration shall be given to the needs of the disabled. Every effort shall be made to provide facilities capable of being used by disabled persons.
9. The following fire-fighting appliances shall be efficiently maintained and be always immediately available for use:
 - (i) One fire blanket in a suitable container to be fixed to the wall adjacent to the cooking equipment in the ground floor cooking area.
 - (ii) One 2 Kg CO₂ fire extinguisher shall be hung on a suitable bracket adjacent to the cooking equipment in the ground floor cooking area.
 - (iii) One 9 litre water type fire extinguisher shall be provided in the ground floor public area.
 - (iv) One 2kg CO₂ fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the door leading into the room leading to the basement room containing the electrical intake and distribution board to the premises.
 - (v) One 9 litre water type fire extinguisher shall be hung on a suitable wall bracket in the basement office adjacent to the staircase leading to the ground floor.
10. The emergency means of escape on the ground floor to the rear of the premises must be maintained unobstructed at all times while the premises is used under the licence.
11. The emergency exit door on the ground floor to the rear of the premises shall be kept unlocked at all times while the premises is used under the licence.
12. All fire-resisting and smoke stop doors shall be maintained self-closing and shall not be secured open.
13. All exit doors shall be available for egress during the whole time that the public are on the premises by means of any fastenings other than panic bolts.
14. Locking bars, hasps, staples, screw eyes and other fastenings not approved by the Council shall not be fitted on exit doors.

15. Portable fire appliances shall be examined at least once a year and periodically tested in accordance with the current British Standard by a competent person and the date of such test shall be clearly marked on the appropriate extinguishers or on stout tabs securely attached to them. Extinguishers which incorporate an antifreeze agent shall be examined and recharged in compliance with manufacturer's instruction.

16. Where an automatic/manual fire alarm system has been installed and approved by the Council it shall be efficiently maintained in satisfactory working order. The system shall be maintained and serviced in accordance with Section 6 of the current BS 5839 Part 1 and tested regularly in accordance with conditions imposed by the Council. All checks, tests and defects shall be recorded in a log book.

17. All testing of fire appliances equipment and alarms shall be at the expense of the licensee.

18. The Fire Brigade shall be called to any outbreak of fire, however slight.

19. Suitable notices shall be displayed indicating how the Brigade can be summoned.

20. The licensee shall ensure that the public are not admitted to any part or parts of the premises other than those which have been approved by the Council.

21. The means of escape provided for all persons on the premises shall be maintained unobstructed, immediately available and clearly identifiable in accordance with the approved arrangements to the satisfaction of the Council.

22. Except with the consent of the Council, bars, wire guards or the like shall not be fitted to windows, nor shall the windows be otherwise obstructed in a manner likely to render them unavailable for the purposes of exit in case of emergency.

23. Advertisement boards or easels shall not be placed in positions in which they are likely to obstruct means of egress or to be overturned.

24. The owner, occupier or any other person concerned in the conduct or management of the premises shall, in the absence of adequate daylight, ensure that adequate lighting is maintained to the satisfaction of the Council in all parts of the premises to which the public and staff have access and is in operation continuously during the whole time the premises are open to the public.

25. The general lighting shall be maintained alight and the lighting to 'EXIT' or 'WAY OUT' notices shall not in any circumstances be extinguished or dimmed while the public are on the premises, provided that so long as there is sufficient daylight in any part of the premises, artificial light need not be used in that part.

26. The electrical and gas installations for the premises shall be maintained in a safe working condition, as prescribed in the current edition of the Regulations.

27. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.

28. Portable heating appliances shall not be used at the premises unless consent of the Council has been obtained.

29. Appliances utilising cylinders or containers of gas under pressure shall not be used on the premises except with the prior consent of the Council and in accordance with such conditions, as the Council may consider necessary.

NOTE: The use of liquid petroleum gas in cylinders is unlikely to be approved.

30. Two independent systems of lighting shall be provided to the satisfaction of the Council. The degree of illumination from each system shall be sufficient for illumination of the exit notices (if these are not of the self-luminous type) and to enable the public to see their way out of the premises at any time.

31. Where permitted by the Council a non-maintained system of escape lighting may be used (i.e. a system in which the lights are energised only when normal lighting fails).

32. The licensee may, with the consent of the Council, provide such additional lighting for decorative or other purposes as he may think fit.

33. In relation to any storage battery which may be accepted by the Council in connection with escape lighting:

- (i) It shall be fully charged before the first admission of the public on any day;
- (ii) The approved 'load' connected to the battery shall not be altered unless the consent of the Council is previously obtained;
- (iii) A diagram of the connections of the battery and the accepted circuits connected thereto shall be exhibited in the battery control room;

34. The battery shall be under the regular maintenance of a firm of battery manufacturers or, with the approval of the Council, other persons deemed competent, who shall arrange for a thorough examination at least once in every six months, when the battery shall be discharged by taking its full load for half its rated discharge period or for one hour (whichever is the less). In addition, any automatic switching devices shall be frequently tested.

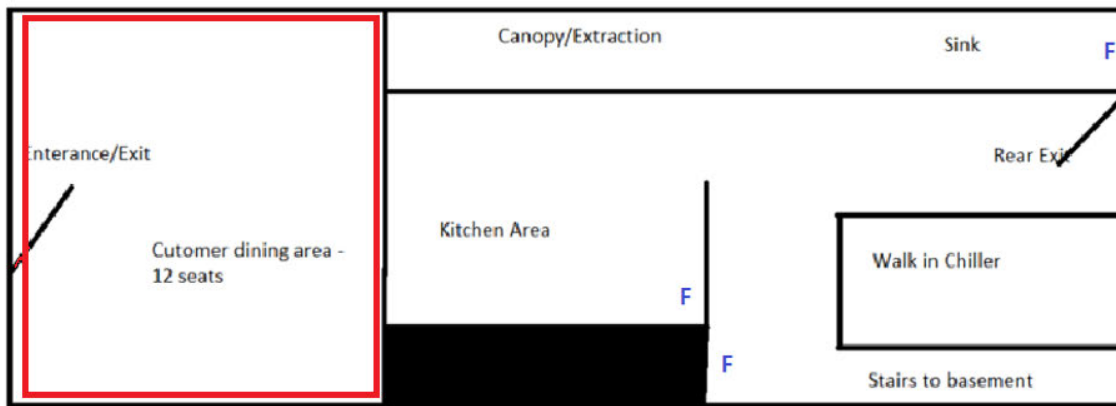
35. In the event of the failure of the normal system of lighting

- (i) where the escape lighting has a 1 hour capacity the public shall be required to leave the building within a maximum period of 30 minutes and
- (ii) where the escape lighting has a 3 hour capacity the public shall be required to leave the building within a maximum period of 1 hour and shall not be re-admitted until the lighting from the system has been fully restored and the battery fully recharged.

36. Where required by the Council a diagram and/or schedule indicating clearly the arrangements of the circuits and sub circuits, the position of the distribution boards and the sizes of the cables shall be provided and kept in an accessible position on the premises.

41. All flues shall terminate in such a position as not to cause a nuisance.

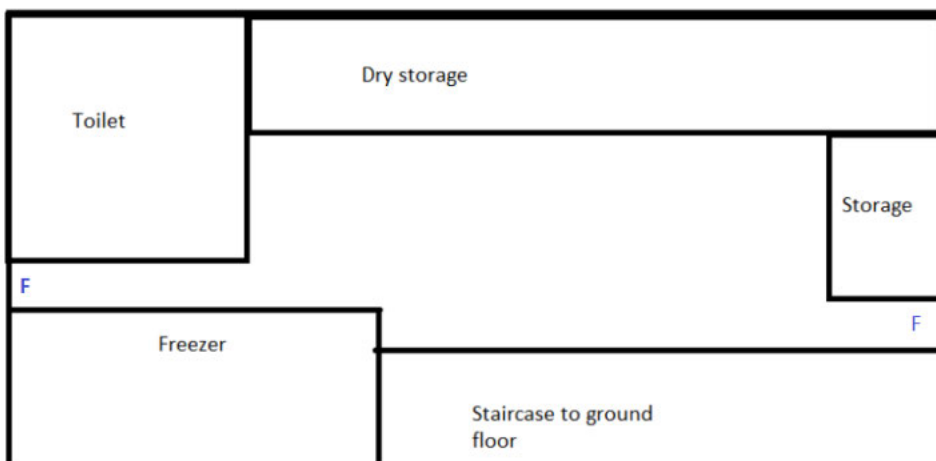
Chicken Cottage, West Kensington, 82 North end road, London, W14 9ES



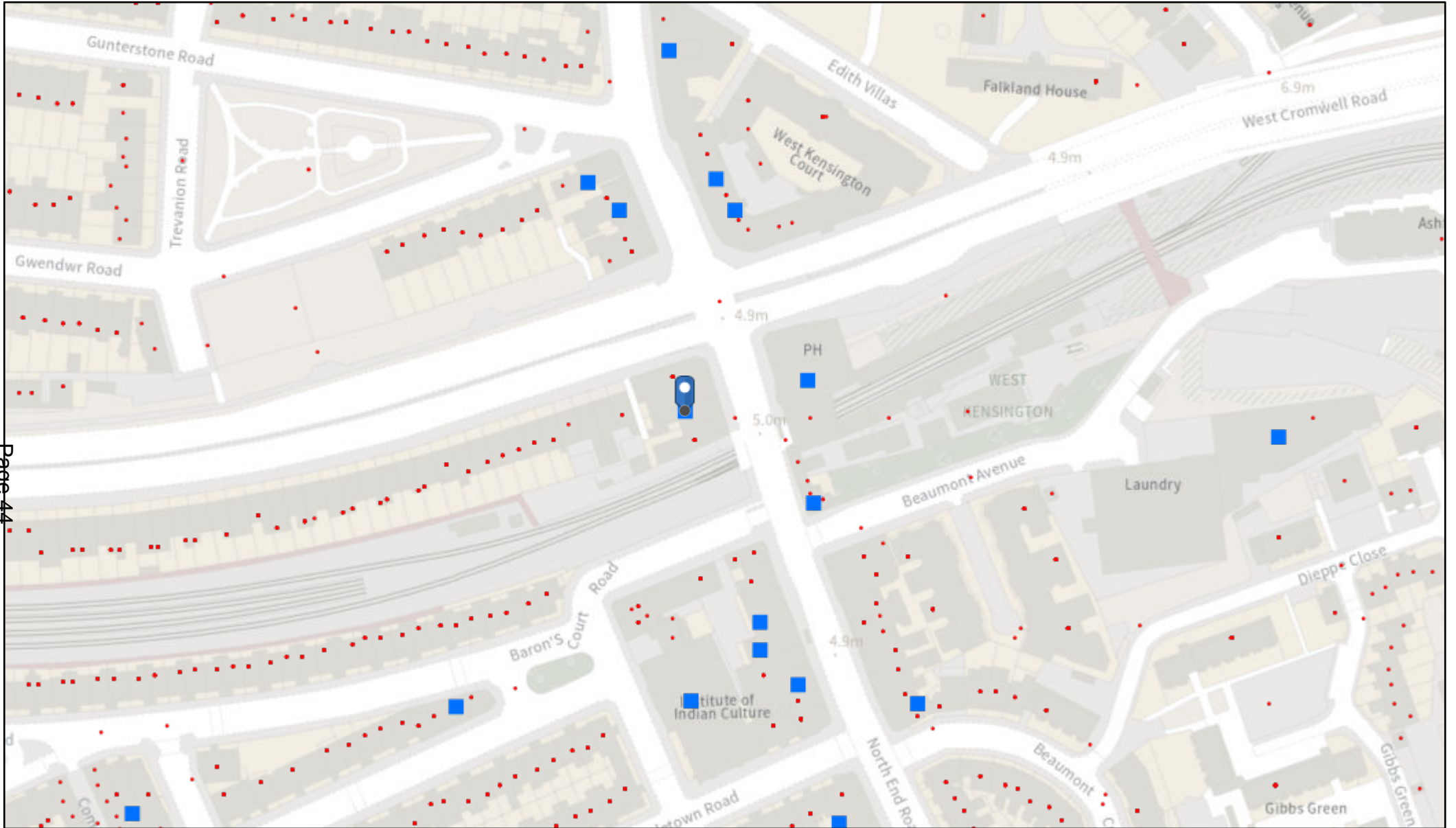
F = Fire Fighting Equipment

Chicken Cottage - 82 North End Road, Ground Floor

Basement

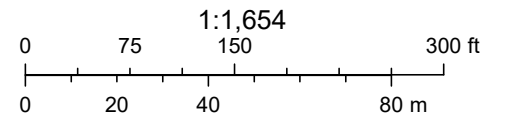


eGIS Web Map



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23/01/2024, 07:44:10



LICENCE NO	TRADING AS	ADDRESS	ACTIVITY	Monday to Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
2023/01025/LAPR	Co-Operative	88 - 90 North End Road W14 9EY	Sale of Alcohol Off the Premises		08:00:00 - 23:00:00	08:00:00 - 23:00:00	08:00:00 - 23:00:00	08:00:00 - 23:00:00	08:00:00 - 23:00:00	08:00:00 - 23:00:00	10:00:00 - 22:30:00
2022/01623/LAPR	Popin	4 Comeragh Road W14 9HP	Sale of Alcohol Off the Premises								09:00:00 - 20:00:00
			Sale of Alcohol On the Premises		11:00:00 - 21:30:00	11:00:00 - 21:30:00	11:00:00 - 21:30:00	11:00:00 - 21:30:00	11:00:00 - 21:30:00	11:00:00 - 21:30:00	11:00:00 - 19:30:00
2023/01733/LAPR	Kensington Convenience Store	153 North End Road W14 9NH	Sale of Alcohol Off the Premises		09:00:00 - 01:00:00	09:00:00 - 01:00:00	09:00:00 - 01:00:00	09:00:00 - 01:00:00	09:00:00 - 01:00:00	09:00:00 - 01:00:00	09:00:00 - 22:30:00
2023/00428/LAPR	Mitsuba	92 North End Road W14 9EX	Playing of Recorded Music		07:00:00 - 19:00:00	07:00:00 - 19:00:00	07:00:00 - 19:00:00	07:00:00 - 19:00:00	07:00:00 - 19:00:00	07:00:00 - 19:00:00	09:00:00 - 18:00:00
			Sale of Alcohol On and Off the Premises		11:00:00 - 18:30:00	11:00:00 - 18:30:00	11:00:00 - 18:30:00	11:00:00 - 18:30:00	11:00:00 - 18:30:00	11:00:00 - 18:30:00	10:00:00 - 17:30:00
2021/00839/LAPR	Best AM 2 PM	96 North End Road W14 9EX	Sale of Alcohol Off the Premises	09:00:00 - 23:00:00							
2015/00143/LAPR	Eat-Aroi Thai Street Food	100 North End Road W14 9EX	Sale of Alcohol On the Premises		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	12:00:00 - 23:30:00
2023/00086/LAPR	Famous Three Kings	171 North End Road W14 9NL	Exhibition of a Film		07:00:00 - 01:00:00	07:00:00 - 01:00:00	07:00:00 - 01:00:00	07:00:00 - 02:00:00	07:00:00 - 02:00:00	07:00:00 - 02:00:00	07:00:00 - 01:00:00
			Performance of Live Music		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 00:00:00
			Playing of Recorded Music								
			Entertainment Similar to Music or Dance		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 00:00:00
			Provision of Late Night Refreshment		23:00:00 - 01:00:00	23:00:00 - 01:00:00	23:00:00 - 01:00:00	23:00:00 - 02:00:00	23:00:00 - 02:00:00	23:00:00 - 02:00:00	23:00:00 - 01:00:00
			Sale of Alcohol On and Off the Premises		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 01:00:00	10:00:00 - 00:00:00
2022/00783/LAPR	The Lost Estate	9 Beaumont Avenue W14 9LP	Performance of Dance		08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
			Exhibition of a Film		08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
			Performance of Live Music		08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
			Playing of Recorded Music		08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00

			Entertainment Similar to Music or Dance			08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
			Performance of a Play		08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
			Provision of Late Night Refreshment		23:00:00 - 00:00:00	23:00:00 - 00:00:00	23:00:00 - 00:00:00	23:00:00 - 00:00:00	23:00:00 - 00:30:00	23:00:00 - 00:30:00	23:00:00 - 00:00:00
			Sale of Alcohol On and Off the Premises			08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:00:00	08:00:00 - 00:30:00	08:00:00 - 00:30:00	08:00:00 - 00:00:00
2005/05287/LAPR	Cafe Continente	62 North End Road W14 9EP	Sale of Alcohol On the Premises		07:30:00 - 20:00:00	07:30:00 - 20:00:00	07:30:00 - 20:00:00	07:30:00 - 20:00:00	07:30:00 - 20:00:00	09:00:00 - 19:00:00	09:00:00 - 19:00:00
2023/00798/LAPR	Safebury's	159 - 161 North End Road W14 9NH	Sale of Alcohol Off the Premises	07:00:00 - 23:00:00							
2023/00177/LAPR	Wine After Nine Ltd And Repair Centre UK	177A & 177C North End Road W14 9NL	Sale of Alcohol Off the Premises	07:00:00 - 23:00:00							
2011/00921/LAPR	Fortune Restaurant	142 - 148 West Cromwell Road W14 9AE	Sale of Alcohol On and Off the Premises		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	11:00:00 - 00:00:00	12:00:00 - 23:30:00
2020/00789/LAPR	Crazy For Pasta	203C North End Road W14 9NL	Sale of Alcohol Off the Premises	09:00:00 - 21:30:00							
			Sale of Alcohol On the Premises	11:00:00 - 21:30:00							
2022/01517/LAPR	The Curtains Up	28A Comeragh Road W14 9HR	Playing of Recorded Music								
			Sale of Alcohol On and Off the Premises		10:00:00 - 23:00:00	10:00:00 - 23:00:00	10:00:00 - 23:00:00	10:00:00 - 23:00:00	10:00:00 - 23:00:00	11:00:00 - 23:00:00	12:00:00 - 22:30:00
2005/04325/LAPRT	The Bhavan Centre / Bharatiya Vidya Bhavan	4A Castletown Road W14 9HE	Performance of Dance	09:00:00 - 23:00:00							
			Performance of Live Music	09:00:00 - 23:00:00							
			Playing of Recorded Music	09:00:00 - 23:00:00							
			Performance of a Play	09:00:00 - 23:00:00							
2019/02186/LAPR	Best Mangal 2	66 North End Road W14 9EP	Sale of Alcohol On the Premises		10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	10:00:00 - 00:00:00	11:00:00 - 00:00:00	12:00:00 - 23:30:00

From: [Overton Adrian: H&F](#)
To: [Mckenna Lorna: H&F](#)
Cc: [Perez-Trillo Cristina: H&F](#); [Layug Karen: H&F](#)
Subject: 2023/01489/LAPR-Chicken Cottage 82 North End Road London W14 9ES
Date: 14 December 2023 12:14:51
Attachments: [image001.png](#)
[image005.png](#)

Dear Lorna,

Please take this email as a representation from the Licensing Authority against the above application.

This representation is made in relation to recent adverse enforcement history at the premises, and concerns the Crime and Disorder licensing objective.

Further details will be provided in due course.

Kind regards

Adrian Overton

Licensing Team Manager
Licensing
The Economy Department
Hammersmith & Fulham Council
020 8753 3081
07931 530 309

adrian.overton@lbhf.gov.uk
www.lbhf.gov.uk



Strategic Director for Economy – Jon Pickstone

Have you signed up to our email notifications to receive alerts of relevant applications received by this department? If you would like to sign up, please click the link below:

[email notification service](#)

LICENSING CONSULTATION INTERNAL MEMO

To : **Lorna Mckenna**

From : **Adrian Overton**

Date : **16th January 2024**

Premises : **Chicken Cottage, 82 North End Road, W14 9ES**

CAPS Ref : **2023/01489/LAPR**

Application : **Variation of premises licence**

I am the Licensing Team Manager for the London Borough of Hammersmith and Fulham. I am also able to act as the responsible authority for the Licensing Authority of the London Borough of Hammersmith and Fulham.

I have considered the above application and wish to make a representation on the basis of past adverse enforcement history at this premises which has been outlined below.

The Application

On the 22nd September 2023 Mr Faheem Uddin applied to vary his premises licence to extend the hours for late night refreshment in respect of the premises known as Chicken Cottage, 82 North End Road, W14 9ES as follows:

The provision of late night refreshment - Indoors only

Current hours

Sundays to Thursdays between the hours of 23:00 to 01:00
Fridays and Saturdays between the hours of 23:00 to 02:00

Proposed hours

Sundays to Thursdays between the hours of 23:00 to 03:00
Fridays and Saturdays between the hours of 23:00 to 04:00

Current opening hours

Sundays to Thursdays between the hours of 10:30 to 01:00
Fridays and Saturdays between the hours of 10:30 to 02:00

Proposed opening hours

Sundays to Thursdays between the hours of 10:00 to 03:00
Fridays and Saturdays between the hours of 10:00 to 04:00

Supporting Information - Enforcement Summary

Please note that whilst the current licence holder (Mr Uddin) was transferred onto the licence on the 26th May 2023, he has previously explained that he has been responsible for the operation of the premises since 2014, hence why many of the incidents below pre date the transfer application.

This business first came to the licensing team's attention following a Police investigation into an incident which occurred on the 12th March 2023. A fight took place at the premises at 03:30am involving a number of customers. At the time this incident took place the premises should have been closed for business.

The following observations / interactions have taken place with Council officers since April 2023:

21st April 2023 - LET visit: Night team 1 observed the premises operating and serving customers long after the required closing time of 1am.

- *Observation 1 at 01:45 hours.* Staff witnessed passing bags of food to delivery drivers on two separate occasions with another customers just sitting within the shop. Also noticed the large amount of food behind the counter in the warming display oven waiting to be sold.
- *Observation 2 at 02:56 hours.* Observations of the premises for a short period and within the space of roughly 5-10minutes. Observed that 6 customers entered and were being served food. 2 customers who entered with nothing in their hands then left with bags containing their takeaway. The third male decided to enjoy his meal within the establishment.

23rd April 2023 – LET visit at approximately 02:15 - premises open, 7 customers at the premises and staff behind counter.

24th April 2023 – LET visit at approximately 01:33 – staff behind counter, premises appears open.

25th April 2023 – LET visit at approximately 02:17 - premises open and serving. Staff behind counter and 4 customers at the premises.

25th April 2023 – The licensing team sent an email to Mr Maqbool Alam (licensee on our records at the time). outlining the reports received from both the Police and Law Enforcement Team, which appeared to suggest that unauthorised late night refreshment is taking place from the above business.

An informal warning was given, and we explained that we will investigate potential unauthorised late night refreshment and we will be conducting further visits following correspondence to check if the business closes on time.

We also explained his responsibility as a licensee in terms of training staff and that immediate steps that must be taken including amending online sources / delivery websites to reflect the businesses authorised trading hours. Included in this email was a list of links which were advertising the business as remaining open after the hours outlined on the licence.

26th April 2023 - LET visit at approximately 02:34 - customers inside and outside. Staff behind counter.

2nd May 2023 - Response received from Mr Faheem Uddin explaining that he was the business owner of the premises and requesting a meeting with the licensing team.

We responded on the same day explaining that according to our records, the current Premises Licence holder was Mr Maqbool Alam. We also explained that if Mr Alam is no longer involved with the premises, the business must cease the sale and provision of hot food/hot drinks at 23:00 every day until a valid transfer application is received.

6th May 2023 - at approximately 02:38 - LET officers visited the premises and confirmed that the business was open and operating. 3 males were standing inside and waiting for food. As soon as staff saw the officers they quickly turned off the light with customers still inside.

9th May 2023 – A verbal warning was given to Mr Uddin during a meeting after explaining that carrying out unauthorised licensable activities is a criminal offence under Section 136 of the Licensing Act 2003 . Mr Uddin explained that he took over the business in 2014. He also claimed that he instructed his staff to close on time and that they have issues with customers arriving late and taking too long to finish their food.

We also outlined more recent late night observations undertaken by the LET team which seemed to show that the premises was still providing unlicensed activities.

14th May 2023 – A test purchase was arranged by the licensing team, and carried out by officers from the Council's Noise team, at 02:30am. The premises was found to be closed at the time.

5th October 2023 – A test purchase took place by noise officers at 00:59am (within their permitted trading hours). However, officers continued to monitor the premises until 01:06 during which time customers were permitted to continue entering the premises and purchase food orders.

12th October 2023 – A test purchase by Noise officers took place at 1:03am and food was sold. It was noted that no attempt to refuse the sale by staff at the premises was made.

26th October 2023 – The Licensing team issued a warning letter informing Mr Uddin that on the 12th October 2023 Council officers undertook a test purchase at the above premises which the business subsequently failed. The letter included a history of interactions and correspondence between the Licensing Authority and Mr Uddin prior to the offence, and recent observations from the Noise team on the 5th October.

21st October 2023 - Officers from the Council's Noise Team carried out a monitoring visit to observe external noise levels during nighttime operation of the business. Between 01:15-01:25am officers observed 6 motorcycle delivery drivers arriving at the premises to collect food orders for onward delivery (all within 10 minutes).

Officers also noted motor scooter drivers riding and parking on the public footpath, revving engines and shouting.

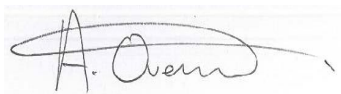
Conclusion

We have offered extensive advice to Mr Uddin since our first interaction with him in April 2023. Despite this advice and guidance, we have still witnessed unlicensed activities on a number of occasions.

Whilst we appreciate that the business passed a test purchase in May 2023, we are concerned that there are inadequate management controls in place to ensure compliance on an ongoing basis, if a permanent variation to this licence were to be granted.

We are also aware that a number of conditions, and a reduction in hours, have recently been agreed with the Police licensing team. Whilst we think these hours are much more appropriate for the operation of the business, we do not think this will reduce the risk of the premises trading out of hours in the future.

To try to minimise the chances of any future non-compliance we would therefore respectfully ask that the committee consider refusing this application to vary the licence.

A handwritten signature in black ink, appearing to read 'A. Overton', with a long horizontal flourish extending to the right.

Adrian Overton
Licensing Team Manager
London Borough of Hammersmith and Fulham



The Licensing Authority
Clockwork Building,
45 Beavor Lane,
Hammersmith, W6 9AR

Pc Daniel Evans
Hammersmith Police Station,
226 Shepherd's Bush Road
W6 7NX
Daniel.evans2@met.police.uk

Reference: 2023/01489/LAPR

Date: 18/10/2023

Chicken Cottage 82 North End Road London W14 9ES

Dear LBHF Licensing Authority,

I am writing to you in my position as Police Licensing Officer for the Borough of Hammersmith and Fulham to make representations on behalf of the Commissioner of the Metropolitan Police Service in regards to the above application. The Police object to the variation of the premises license as it is believed granting this application would undermine the licensing objectives, specifically the Prevention of Crime and Disorder and The Prevention of Public Nuisance.

The licensee wishes to vary the premises licence to extend the hours for late night refreshment.

Licensable activity to vary: The provision of late night refreshment - Indoors only

Proposed hours

- Sundays to Thursdays between the hours of 23:00 to 03:00
- Fridays and Saturdays between the hours of 23:00 to 04:00

Proposed opening hours

- Sundays to Thursdays between the hours of 10:00 to 03:00
- Fridays and Saturdays between the hours of 10:00 to 04:00

Further details

The restaurant to serve food from 10am until 1am Daily Dine in.

From 1am - 3am Take out only daily (Sundays to Thursdays).

From 1am - 4am Take out only daily (Fridays and Saturdays).

This premise sit on North End Road, a heavily residential area and unfortunately considered an area of high crime volume and anti-social behaviour. It is well document that premises such as Chicken Cottage attract crowds and incidents of disorder later into the evenings.

A clear example of this, is on 12th March 2023 at this premise, there was a violent incident were parties involved were fighting within the premise. Two customers had been repeatedly punch and kicked due to an argument over some chicken. Both police and London ambulance were called to this incident, where it appears that the venue was operating outside their opening hours and therefore in breach of their license as this incident took place at 0330 hours.

This premise currently has a very generous license allowing it to open until 1am Sunday to Thursday and 2am Friday to Saturday. I am absolutely of the opinion that by allowing the premise to open later, that the potential for crime and disorder to take place will significantly increase. I have liaised with the local Safer Neighborhood Team who have also expressed major concerns with this application being granted, believing that permitting increased opening hours would cause an increase of crime and disorder, anti-social behaviour,





and littering in an area that is already challenging.

The police have real concerns that by allowing this premise to have later hours it will then open up the flood gates for other premises and future premises to do the same. Having a number of later night take aways in any area would significantly increase the potential for crime and disorder to take place.

Yours Sincerely,

Pc Daniel Evans 4290AW





From: Inman Ian: H&F <Ian.Inman@lbhf.gov.uk>

Sent: Monday, November 20, 2023 4:06 PM

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: FW: UPDATED: Licensing Act 2003 - Reference: 2023/01489/LAPR Chicken Cottage 82 North End Road London W14 9ES

To Licensing Team

I am writing to register a formal representation on behalf of Environmental Public Protection-Nuisance (EPP) in relation to the attached application to vary the premises license for 'Chicken Cottage' 82 North End Road, London W14 9ES.

As a responsible authority, EPP wish to object to the application in its entirety, under the licensing objective for the Prevention of Public Nuisance.

Prior to receipt of the application, a meeting with the applicant (Mr Uddin), the operations manager for Chicken Cottage Limited (Mr Corcoran), the Metropolitan Police Licensing Officer and I took place at the premises on Monday 17th July 2023 to discuss various issues relating to the current operation of the premises and the potential extension of operating hours.

During the meeting Mr Uddin was asked about methods of noise control during extended night-time hours, specifically relating to human noise (customers entering, attending, and leaving the premises), delivery and vehicle noise (e.g. Deliveroo, UBER Eats, Just Eats etc), and plant and machinery noise from the premises commercial extraction system and air-handling units.

At the time of the meeting Mr Uddin was unable to specify how these areas of concern would be addressed. It was therefore suggested that should the business operator decide to apply for an extension of operating hours, detailed information regarding noise management and control, especially in the areas of delivery and vehicle noise, customer noise and plant noise should accompany the application. On receipt of the application documents Mr Uddin did not provide any information relating to the noise impact of the proposal, or its subsequent management and control should the application be granted.

During the consultation period for this application, officers from the EPP Team have undertaken a number of monitoring visits during nighttime operating hours, the results of which are as follows:

- On Thursday 5th October 2023 an officer from the EPP team carried out a test purchase of food at the premises at 00:59:49am, costing £4.99. Although the test purchase was carried out 11 seconds before the licensable time of the premises ceased, officers continued to monitor the premises until approximately 01:06am during which time customers were permitted to continue entering the premises and purchase food orders.
A photograph of the purchase receipt is attached to this representation.
- On Thursday 12th October 2023 an officer from the EPP team carried out a test purchase of food at the premises at 01:03:03am, costing £4.00.

The test purchase was carried out past permitted operating times and it was noted that no attempt to refuse the sale by staff at the premises was made. *A photograph of the purchase receipt is attached to this representation.*

- On Saturday 21st October 2023 officers from the EPP Team carried out a monitoring visit to observe external noise levels during nighttime operation of the business. Between 01:15-01:25am officers observed 6 motorcycle delivery drivers arriving at the premises to collect food orders for onward delivery (all within 10 minutes). Officers noted motor scooter drivers riding and parking on the public footpath, revving engines, shouting etc; At no time was any consideration given to pedestrian safety, or noise levels being generated by the riders. It was also noted that no monitoring of delivery collection drivers was undertaken by staff at the premises. Officers were therefore satisfied that no methods of monitoring were in place to control noise arising from operation of the business and staff were purely focused on serving customers within the premises. *Copies of photograph taken during the monitoring visit are attached to this representation.*

In undertaking monitoring of the premises officers confirmed that:

- staff at the premises had no regard for the permitted hours of licensable activities and were happy to continue trading past their permitted hours of operation
- made no attempt to monitor or control noise from motor scooter delivery drivers or address their anti-social behaviour (parking and riding on the pavement)

In making the application it is evident that the applicant has not considered the noise impact of extended hours of operation on nearby noise sensitive receptors (residential properties that are located directly above, to the side and to the rear of the premises).

In addition to increased noise at the front of the premises, consideration must be given to extended hours of use of the commercial kitchen extraction system located at the rear of the premises.

We are unable to determine the current operating levels of the equipment, but can confirm that if permitted, operation of the equipment will be required to continue during hours of service and will become significantly more noticeable as background noise levels reduce between 23:00-07:00 hours.

It should be noted that although noise levels at the front of the premises are high due to road traffic noise from the North End Road and A4 West Cromwell Road, noise levels at the rear of the premises (where bedrooms are often located) will be significantly lower due to the 'barrier' effect of buildings adjoining and surrounding the premises.

We are satisfied that an increase in operational hours of the premises will lead to increased noise levels and disturbance to nearby residential properties. It will also

lead to increased vehicular and driver noise from motor scooter riders, with increased incidents of anti-social behaviour as already witnessed by EPP officers.

I therefore request the application be refused in its entirety in order to prevent public nuisance.

Sincerely

Ian Inman

Team Leader (South)

Environment

Hammersmith & Fulham Council

07341 672726

ian.inman@lbhf.gov.uk

www.lbhf.gov.uk/business

[Hammersmith & Fulham – Environmental Health and Public Protection Customer Satisfaction Survey](#)

CHICKEN COTTAGE
82 NORTH END ROAD
WEST KENSINGTON. W14 9ES.
Tel. .

Staff ID: USER Till No: M001
T#: 12328403773 Date:12/10/2023 01:03:03

QTY	Description	Price	Amount
1	UPGRADE TO LARGE	£02.00	£02.00
1	UPGRADE TO LARGE	£02.00	£02.00
Total Amount			£04.00
Charged To Card			£04.00
Change			£00.00

-----*-----
THANK YOU
.
.

Test Purchase receipt, dated 05/10/2023

Monitoring visit Saturday 21st October 2023
between approx: 01:15 - 01:25am













Cllr Coleman Ben: H&F <Ben.Coleman@lbhf.gov.uk>

Sent: Wednesday, October 25, 2023 3:09 PM

To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>

Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Objection to Application Ref. 2023/01489/LAPR, 82 North End Road W14 9ES

Having heard from constituents, I would like to object to this application to extend delivery hours to 3am and 4am. This will increase the noise and ASB problems for my constituents who live in residential roads in the local delivery area.

Regards

Ben Coleman

Deputy Leader of the London Borough of Hammersmith & Fulham

Councillor for Lillie ward

From: [REDACTED]

Subject: 2023/01489/LAPR Chicken Cottage 82 NER REPRESENTATION

Date: October 19, 2023 at 10:58:03 AM GMT+1

To: Lorna McKenna <Lorna.Mckenna@lbhf.gov.uk>

Cc: Lbhf Licensing Email <licensing@lbhf.gov.uk>

2023/01489/LAPR Chicken Cottage 82 NER deadline 25 October 2023

We are very concerned about another application to stay open until 4am.

--There is no tube from this area after about 12 midnight. I'll obtain the official schedule for the hearing.

--The pub across closes at 23:00, 01:00pm on Fri and Sat according to Google Maps.

Other eateries close from 21:30!The pub and tube are the biggest draw at this largely vehicular intersection which is overly crowded throughout the day and evening until Heathrow traffic ceases-- around 23:00/23:30.

--This then means that the hours are being applied for mainly for delivery. Delivery causes immense nuisance at any time, but especially late at night and into the small hours, let alone until 3am or 4am. Fulham is being run over by delivery companies pushing for 24-hours. Fulham is residents. Residents need sleep.

Delivery is therefore nuisance-creating of the highest order; noise nuisance, emissions nuisance, anti-social behaviour of gangs of riders/drivers of delivery scooters/vehicles and public safety issues in our residential roads with L-plated drivers and any delivery drivers zooming through roads the wrong way, the correct way, on pavements, you name it, they know how to deliver as quickly as possible.

Fulham is being taken over by this new Delivery Economy and we residents request the Licensing Subcommittee to find ways to curtail this nuisance as residents need some sleep in this big city of cities, in our residential roads. Our only chance to sleep is between 23:00 and 04:30. Why?

I quote from the LHR website:

"At Heathrow we do not have any scheduled departures between 22:50 - 06:00 or scheduled arrivals between 22:55 - 04:40.

This means that there are no scheduled flights after 22:55 and before 04:40.

Heathrow also has a voluntary ban in place that prevents flights scheduled between 04:30 - 06:00 from landing before 04:30."

We reserve our right to comment further.

We ask the Committee to reject this application.

Tx.

██████████ for Barclay Road Conservation Area Neighbourhood Watch (Barclay Road Residents)

██████████

Comments were submitted at 24/10/2023 4:34 PM from [REDACTED]

Application Summary

Address: 82 North End Road London W14 9ES

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

[Click for further information](#)

Customer Details

Name: [REDACTED]

[REDACTED]

Address: [REDACTED]

Comments Details

Commenter Type: Residents Group

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 24/10/2023 4:34 PM We strongly object to this license application requesting opening hours until 3am on Sunday to Thursday and 04.00am Friday's and Saturday's. This premises is already trading way outside of a Take-Away Business Framework Hours (until 23.00). From their application its clear that they are gearing this specifically for late night take away delivery service - which they already offer until 1am with the likes of Uber Eats, Just Eats etc. The NER and its many residential side streets is populated by hardworking professionals, families with young children and older people that require a full night's sleep - the noise of scooters, and the noise at point of delivery (talking with customers, ringing doorbells, opening and closing doors etc), is amplified ten-fold during crucial sleeping hours and will negatively impact resident's ability to sleep.

To sanction such late-night hours would condemn residents to noise and nuisance and commercial activity via dispatch/delivery motorbike riders well beyond normal business hours and well into the essential time for sleep for young and old alike. It also poses a real risk of exacerbating crime and disorder. This section of This area of NER in particular has a high crime rate as shown MET Police UK data statistics.

Yours sincerely

[REDACTED] n Behalf of Seagrave Road Residents Association

From: [REDACTED]

Sent: Wednesday, October 18, 2023 2:57 PM
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Chicken Cottage (2023/01489/LAPR)

2023/01489/LAPR
Chicken Cottage, 82 North End Road, London W14 9ES
Deadline: 20th October 2023
Current licence: 2023/00770/LAPR

Please find attached my representation regarding the above licensing application. I am writing as a local resident. My address is [REDACTED]
[REDACTED]

I would be grateful if you could acknowledge receipt of this representation. Please do not hesitate to contact me if you have any questions.

Regards,

[REDACTED]

2023/01489/LAPR

Chicken Cottage, 82 North End Road, London W14 9ES

Deadline: 20th October 2023

Current licence: 2023/00770/LAPR

[REDACTED]

Introduction

1. I am writing to you to object to the above licensing application. I am a nearby resident and am therefore very familiar with the business in question.
2. In my representation, I will refer repeatedly to the LBHF "Statement of Licensing Policy 2022-2027". For brevity, I will shorten this to "the SLP".
3. I encourage the Licensing Committee to reject this application on the following statutory grounds.
 - a. The prevention of public nuisance
 - b. The prevention of crime and disorder
 - c. Promotion of public safety

4. My letter of objection will cover these points in more detail below. In doing this, I will highlight other significant issues including the cumulative impact of late-night takeaway opening and delivery is having on local residents.
5. Key objections include the following. However, my representation should be read in full as it provides additional objections and evidence to justify these points.
 - a. The hours requested (and currently granted) are excessive for a restaurant in a residential area – and are beyond the guidelines in the SLP. The proposed hours will exacerbate problems with noise, nuisance, crime and disorder. No adequate reason is given to justify opening hours beyond the guidelines in the SLP.
 - b. The location of the takeaway – on a Red Route and close (20m) from a dangerous junction – means that it can't provide safe parking for delivery riders and customers.
 - c. The high concentration of fast-food delivery services (both operating in this area and passing through it) has a substantial cumulative impact on this high-density residential area.
 - d. In practice, fast-food takeaways have no control over the conduct of external delivery riders (Uber Eats, Deliveroo, etc). Any conditions that the Licensing Committee adds to control rider noise, parking, behaviour, etc. are useless as the applicant can't enforce them on the riders. As a result, it is impossible to prevent public nuisance to local residents.
6. In their application form, the applicant lists many conditions which they feel could be removed. As a local resident, I also object to these changes and provide my reasons below.

General Points

7. Chicken Cottage is a fast-food takeaway at the top of North End Road, adjacent to the junction with Talgarth Road. It is situated inside the Red Route restrictions for Talgarth Road (which extend past its front door). In addition, North End Road is a priority bus route.
8. The pavement outside Chicken Cottage is often thick with grease from the refuse from Chicken Cottage. A disused phone box directly outside (now a cash machine) has become a site for fly-posting. Both are visible in the photos below. These have an adverse effect on the local neighbourhood.
9. The takeaway is directly opposite the Famous Three Kings pub. This is a very large venue which operates as a sports bar, specialising in screening live TV events. As a result, it routinely hosts large crowds and late-night events (including frequent TENS).
10. The takeaway is in a high-density residential area and has several stories of residential properties directly above. This is also visible in the photos below.
11. There have been multiple complaints to the Licensing department about Chicken Cottage, pointing out that it has been operating in breach of its existing allowed hours.



The Prevention of Noise and Nuisance

12. Allowing Chicken Cottage to open late (particularly on Friday and at weekends) will dramatically increase the noise levels in the area as it will attract cars, motorbikes, scooters and groups of people to the locality. The extension being requested by the applicant is excessive (too long and over too many days) and will cause substantial disruption to local residents. It is inappropriate – particularly in a high-density residential area – for the current application to treat 03:00 or 04:00 as normal opening hours. We particularly object to this application treating Sunday as a suitable night for extended late-night activity as this noise would disrupt residents and their children who need to be at work and school on Mondays.
13. The SLP (pages 21-22) indicates that takeaways are “not considered appropriate” in a residential area and suggests a closing time of **00:30 on Friday/Saturday** and **23:30 on Sunday** for a takeaway in a mixed-use area. We feel that it would be inappropriate for the applicant to be granted an extension beyond these guidelines – and would need to be justified by the Licensing Committee in their decision letter, particularly if it grants the extremely late opening requested by the applicant (or a compromise which still exceeds these SLP guidelines).
14. The proximity to the Famous Three Kings pub (and the size of that venue) also needs to be taken into consideration in setting the opening hours for Chicken Cottage otherwise it will attract large intoxicated late-night crowds. This “symbiotic” relationship between the Famous Three Kings and Chicken Cottage is well established as the takeaway will regularly arrange TENs which match those of the pub – and say in its TENs application that it is “requesting to trade late due to local events and customer base”. If the opening hours of Chicken Cottage exceed those of the Three Kings, there is a severe risk of noise and nuisance to local residents as large intoxicated crowds will leave the pub at closing time and migrate to Chicken Cottage as the only open shop/takeaway nearby.
15. Because of the close relationship between the takeaway and the pub, this antisocial behaviour is also likely to occur before the closing time of the Famous Three Kings. Customers from the pub cross the road to use the takeaway and they share a similar clientele in a similar state of intoxication. The pub has security inside and at the door to prevent crime and antisocial behaviour. Although the proposed licensing conditions for the takeaway contain some relating to CCTV and security, these are not strict enough to prevent noise, nuisance and criminal activity. Any criminal or antisocial behaviour from the pub is just “exported” to the Chicken Cottage, where security is far more lax.
16. Delivery riders form another source of noise, nuisance and antisocial behaviour. Although the overall number of delivery orders has grown, the number of riders has risen even more quickly and these riders are now competing more aggressively for orders. It is now common to see scores of delivery riders parked outside (or near to) takeaway restaurants so that they can be the first in line when an order comes in (the delivery matching software seems to prioritise riders who can collect the quickest which favours those loitering outside). These communities of waiting riders seem to develop their own social scene based on shared language, background, or circumstances. I am concerned that extending the late-night opening will lead to this premises becoming one of these “congregation spots” which will cause a substantial late-night disruption to local residents living above nearby. As stated elsewhere, Chicken Cottage is with Red Route restrictions – and this means that riders will congregate in/on this Red Route or in neighbouring residential streets if they want to avoid these restrictions.

17. The applicant states in their application letter (under “Prevention of public nuisance”) that they will ensure that vehicles will turn off their engines and lights and minimise noise when outside the shop. However, at the Fresh Pizza hearing (2022/01970/LAPR), the applicants in that case said that, in practice, they have no control over the delivery riders – the riders operate on a self-employed basis and are therefore not employed by the delivery company or the takeaway. As a result, these applicant’s reassurances – and any similar conditions that the Committee places on the premises licence – are unenforceable by the licensee and therefore worthless.
18. I note that this “Prevention of public nuisance” section says that the applicant will “ensure that the immediate area is a clean and welcoming place”. This is clearly contradicted by the grease-stained pavements which are regularly found outside this premises.
19. This section also mentions litter patrols in the immediate area. However, this ignores their existing Condition 37 which specifies a much wider area. I regard Condition 37 as it is currently worded to be inadequate as it just specifies litter collections along Talgarth Road. For a start, this ignores litter on North End Road (both north and south of the Talgarth Road junction) – and only requires the collection to be done once per day (at a time that is hard to monitor/enforce). In addition, it is unlikely that customers will be consuming food as they walk these main roads – they are more likely to sit, stand or park in the local residential streets and dispose of their rubbish there (either in the street or a garden). As a result, Condition 37 should define a more appropriate area – perhaps listing all local streets north/south of the junction or requiring all residential streets within a certain area or radius are checked each day.
20. The following image, taken from the Chicken Cottage site shows the catchment area for this branch, which is extremely large – stretching as far as Chiswick, White City, Wandsworth and Hyde Park. The prospective number of deliveries in this catchment area is likely to be very high and this will cause a substantial disruption to local LBHF residents (both in the vicinity of Chicken Cottage and along its delivery routes. This catchment area contains many other fast-food takeaways and overlaps substantially with another Chicken Cottage franchise – so is already well-served for delivery services. There is therefore no need to extend the opening hours for the current applicant – particularly as this would breach the guidelines in the SLP and result in a large quantity of late-night delivery traffic in a residential area, which would be parking in a Red Route restriction at a dangerous junction.
21. Although Chicken Cottage is in a high-density residential neighbourhood, many of these premises are HMOs or other accommodation with high turnover of occupants. The residents are less likely to recognise licensing breaches or make a licensing complaint. As a result, the Licensing Committee should not treat the absence of previous complaints as a sign that the premises have been operating correctly or have not already caused noise, disturbance or crime.



Prevention of Crime and Disorder

22. The connection between fast-food takeaways and crime/anti-social behaviour is well established. They act as a magnet which attracts crime to the local area. The recent drug arrests at a premises adjacent to Pizza Pronto (250m from Chicken Cottage) stands as clear example of this.
23. Over recent years, there has been a dramatic increase in the levels of graffiti in the local area, particularly along Talgarth Road (towards Earls Court) and underground tracks (towards Barons Court and Hammersmith) – both adjacent to Chicken Cottage.
24. In assessing this issue of crime and disorder, the Licensing committee should also consider the conduct of the business in question. The SLP (page 9) says that LBHF wants to “improve the local business community by enforcing against those businesses that don’t operate well, are breaking the law and do not contribute to making the borough safe and orderly”. I believe that this aim is undermined if the applicant is granted a licence which would allow extended opening hours.
25. Page 39 of the SLP says that the Licensing Authority should consider: “xvi. The history of previous nuisance complaints proved against the premises, particularly where statutory notices have been served on the present licence holder”. Likewise, Annex 4 of the SLP (page 52) indicates that one of the grounds for reviewing an existing premises licence is “frequently operating outside permitted hours”. It is my understanding that the Licensing department has received multiple complaints within the past year about the premises being open beyond its permitted hours.
26. My comment above about antisocial behaviour from the Famous Three Kings pub being “exported” to the takeaway also applies to criminal activity. For instance, the Famous Three

Kings (like most pubs) has a zero-tolerance attitude to drug dealing on its premises, so it can more easily take place offsite at the Chicken Cottage takeaway.

27. I note that the measures suggested by the applicant in the “Protection of children” section focus purely on protecting their own premises from damage. Their stated “challenge” policy does not refuse service – it merely limits underage customers to take-out service only. This protects the Chicken Cottage from antisocial behaviour but “exports” the problem to the local streets as these customers will have nowhere else to consume their takeaways (or dispose of their litter).

Road Safety

28. Chicken Cottage is 20m from the junction of North End Road and Talgarth Road. Talgarth Road is a Red Route with no stopping at any time. This Red Route restriction extends around 50m to the north and south of this junction. Chicken Cottage is therefore covered by these Red Route restrictions on parking and stopping. This is clearly visible in the pictures provided.
29. The North End Road/Talgarth Road junction is an accident blackspot. There have been several serious accidents at this junction over recent years involving pedestrians and cyclists, some of these fatal. Congestion at this junction has led to drivers using other residential streets as a “rat run” – leading to a similar serious accident on Charleville Road involving a cyclist and a truck. It has also led to drivers and riders performing illegal manoeuvres to avoid congestion – queue jumping, illegal turns and U-turns, taking shortcuts over the pavement and against traffic, etc.
30. Chicken Cottage is clearly within on a Red Route (and within Red Route restrictions) and is less than 20m from this dangerous junction. Because of this, there is no safe and legal place for delivery riders and customers at Chicken Cottage to park outside the takeaway.
31. The only alternative parking (outside of the Red Route restriction) is on nearby residential streets. No adequate offstreet parking exists so if delivery riders and customers park elsewhere, rather than outside Chicken Cottage, this will cause disturbance to local residents.
32. The Licencing Committee cannot ignore the Red Route in the reviewing the current application. Although Red Routes are enforced by TfL, the police and traffic wardens, it has a responsibility to not grant licences where this would encourage illegal (or anti-social) parking or compromise road safety. While not noted in the decision letter, the issue of Red Routes was a path of questioning which was following by the Licensing Committee during the hearing for 2022/01970/LAPR.
33. The North End Road/Talgarth Road junction has a number of turning restrictions (e.g. no right turn from North End Road northbound, a separately controlled filter from Talgarth Road eastbound). Delivery riders are more likely than other road users to ignore these restrictions and compromise their own safety and that of others – for instance, by doing illegal turns/U-turns or jumping to the head of the Talgarth Road filter.
34. On a related matter, delivery riders are also a risk to pedestrians. Delivery riders on electric bikes often use the pavement, and ride at high speed with little care or consideration for the safety of pedestrians. In my experience, delivery companies are uncooperative when there is a complaint – the delivery rider is self-employed and the delivery company cannot/will not help to identify a rider who has had a “hit and run” collision with pedestrian. This is one reason why restrict takeaways to electric vehicles only is an ineffective measure – it reduces

the localised noise disturbance from the vehicles (but not from their riders), but increases the risk to pedestrians.

Precedent

35. Regarding “precedents”, I feel that the Licensing Committee should not take the opening hours of other nearby fast-food takeaways into account when considering the current application. Given the concentration of fast-food takeaways in the local area, I am concerned that granting these extended hours would create a precedent and that other establishments in the area would want to follow suit. This approach (using “precedent”) does not create a “level playing field” – but instead leads to a “race to the bottom” as each takeaway will request longer and longer late-night extensions. This is detrimental to local residents in the long term. This is why the Licensing Committee should refuse applications on the basis that they are “just a bit later” than other nearby takeaways. This causes a “drift” towards ever later opening hours. The guidelines in the SLP should always take precedent – and opening hours in residential/mixed-use areas which are excess of these guidelines should only be granted rarely and with a clear explanation of what special circumstances allow this exception.
36. The use of local precedents also leads to an over-concentration of late-night delivery services in certain areas: once one fast-food outlet in an area has late-night opening, all of the others apply for the same – whereas another area can avoid it completely if they don’t grant the first late-night license. This allows some residential areas to be blighted by late-night takeaways while other wards flourish. To avoid this inequality, the Licensing Committee should consider decisions across the whole of LBHF, not just the immediate vicinity or the local ward – and if similar extended hours (03:00 or 04:00) have been refused in other residential areas in the Borough as they have been regarded as excessive (or denied on other grounds), they should not be allowed here.
37. While these late-night opening hours may be allowable in areas designated as city centre areas (e.g. Hammersmith Broadway), this should not create a precedent that allows similar opening hours in mixed-use or residential areas. There must be a clear distinction, in terms of late-night opening hours, between mixed-use/residential areas and city centre areas – and the opening hours in the residential areas should not be allowed to “drift” incrementally so that they end up matching those of the formally designated city centre zones.
38. In addition, the formally defined city centres zones also have extra resources (policing, CCTV, etc) allocated to them to prevent crime and disorder – the mixed-use/residential areas do not have these. It is therefore inappropriate for the mixed-use/residential areas to “drift” towards similar opening hours as the city centres without giving them the same protections. This “exports” antisocial behaviour from city centres areas to the residential areas as the latter have less protection.

Cumulative Impact

39. I would like to also highlight the cumulative impact of fast-food takeaways in this area (particularly in terms of public nuisance and crime and disorder) – and would encourage the Licensing Committee to take this into consideration when considering my representation and rejecting the current application.

40. The SLP lists (on page 8) “a sustainable, well-run licensed sector” as one of its three key themes. However, I feel that this sustainability can be undermined (at a local/street level) if there is an overemphasis on one type of business (particularly fast-food takeaways/deliveries).
41. This area close to Chicken Cottage (around the North End Road/Talgarth Road junction) is a high-density residential area, but has an extremely high concentration of fast-food takeaways offering late-night service or late-night delivery. A quick survey includes the following (incomplete) list:
- a. Six pizza takeaways (Fresh Pizza, Pizza Pronto, Domino’s, Venice Pizzeria, Maurizio Barca, and Casa Bardotti)
 - b. Two fried chicken takeaways (Chicken Cottage and Chicken Shack)
 - c. Three kebab takeaways (Rihan Valley, Best Mangal, Best Mangal 1996)
42. Other local businesses add to the number of delivery riders collecting from this vicinity. These include:
- a. Several local “mini” supermarkets. The Sainsbury’s Local at North End Crescent does a very large volume of delivery trade and it is rare to be in the shop without a delivery order being assembled/collected at the same time. Other mini supermarkets also provide delivery orders.
 - b. A Gorillas distribution hub in Challoner Crescent with parking for 13 motorcycles.
 - c. A glance at Google Maps suggests there are also delivery business being operated out of purely residential properties. For instance, it shows a 24-hour pharmacy delivery service and a 24-hour wine/alcohol delivery service based in Matheson Road.
43. Delivery traffic passing through this area also adds to the cumulative impact. The North End Road and Talgarth Road junction will, for example, handle all of the delivery traffic for the following common routes:
- a. Orders served in Hammersmith and beyond, heading east or south (e.g. to Earls Court, Chelsea, Fulham, etc.)
 - b. Orders served in Fulham Broadway or North End Road and heading north.
 - c. Orders from Earls Court and beyond, heading west (e.g. to Hammersmith, etc).
 - d. Orders served in Shepherd’s Bush etc and heading south.
44. Some of this delivery traffic will use residential streets or pavements. For instance:
- a. A rider going from Hammersmith to Earls Court may use Edith Road and other residential streets as a shortcut, rather than the main roads.
 - b. Mopeds will ride over the pavement at the end of the Edith Villas cul de sac to get to Talgarth Road in order to avoid the red light at the junction.
 - c. Electric cycles will ride on the pavement along Talgarth Road between North End Road and Warwick Road.
45. Conditions placed by the Licensing Committee to limit the disruption of delivery riders are ineffective and, in some cases, counterproductive. For instance, if deliveries are restricted to electric bikes, these are more likely to ride on the pavement at high speed and cause a danger to pedestrians.
46. The cumulative effect of these takeaways (and the late-night “delivery economy” as a whole) is having a detrimental effect on this residential neighbourhood. The foreword to the SLP mentions (page 3) creating a “a diverse, vibrant and safe night-time economy” night-time economy and goes on to say “[w]e want to make H&F an even more attractive place to live, work and visit; so that restaurants, cafes, bars and other licensed hospitality premises can profit”. On page 4, it says “[w]e believe the policy strikes a balance between providing an

environment within which responsible business operators can succeed and contribute towards a vibrant business and thriving night-time economy in a sustainable way - promoting economic growth whilst protecting residential amenity”.

47. Having a residential area with an excessively high concentration of delivery-focused fast-food takeaways seems incompatible with this aim of promoting a diverse and sustainable hospitality sector (a varied mix of thriving local businesses). It likewise seems incompatible with the aim of protecting residential amenities or nurturing local communities.
48. To ensure a vibrant and sustainable local environment, the Licensing Committee needs to consider the mix of restaurants in an area (particularly the number of delivery-oriented fast-food takeaways in relation to the number of sit-down restaurants), not just the number of restaurants compared to other types of business.
49. It is the sit-down restaurants which contribute most to creating a vibrant local community (and to local employment), but these can be “squeezed out” of a neighbourhood by fast-food takeaways. The pandemic had a great impact on the hospitality sector, but it affected these sit-down restaurants the most – fast-food takeaways and delivery services thrived. As a result, it is these sit-down restaurants which now need the most support.
50. If a takeaway claims that it can only survive by taking late-night delivery orders, then this is an indication that the area is already over-saturated with similar takeaway businesses. The Licensing Committee should not extend their hours simply to support an otherwise unsustainable business – this does not contribute to “business resilience” or an overall “robust and thriving cultural and leisure sector” (SLP page 7).

Removal of existing conditions

51. In their application form, the applicant lists many conditions which they feel could be removed (this information is in the PDF version, not on the website). I see no justification for removing these existing conditions.
 - a) As a general observation, it appears that the applicant is objecting to all fire safety requirements, which seems reckless given that they are operating a restaurant (which, by definition, will deal with open flames and hot oil) and which is open to the public for up to 17 hours per day.
 - b) Many of these conditions (e.g. providing toilet facilities for customers) appear to be in their current licence. If the applicant is not already satisfying these conditions, they have operating in breach of their licence.
 - c) There seems no logic to removing conditions which have been agreed to in the current licence and (presumably) have been complied with. Having agreed to the conditions before, it seems untenable for the applicant to now argue that they are unreasonable or impossible to comply with – while at the same time arguing for an additional extension.
 - d) This question (in the application form) asks about conditions which “could be removed as a consequence of the proposed variation you are seeking”. As the applicant seems only to be seeking a variation to extend the licensed opening hours, this does not seem to provide any justification for removing/relaxing the existing conditions. The application does not make any variation in operation which renders an existing condition redundant or superfluous – and as a result, the Licensing

Committed should therefore refuse on this basis any change to the existing conditions. The extended hours being sought, if anything, should require tighter conditions, fuller compliance, and closer monitoring.

- e) If the applicant feels that their existing measures are adequate to satisfy certain requirements (e.g. Condition 25), then they should discuss this the Licensing department and see if they agree – it is not a reason to remove the condition.

52. Regarding the removal of specific conditions:

- a) Condition 4. It seems routine practice for staff to be identifiable as such, including at fast food restaurants. It is not intrusive or inappropriate and seems a necessary step to operate a well-run business. Without this condition, requiring Council-approved name badges, staff cannot be distinguished from customers or delivery riders. This would render other conditions more difficult to monitor and enforce.
- b) Condition 5: Again, this is routine practice and not intrusive. This is also another reason why staff need to be identifiable with name badges.
- c) Condition 7: It does not seem unreasonable for a restaurant that wants to open for 17 hours per day to provide a public toilet. Omitting this condition, would lead to public urination (from delivery riders and customers), particularly if additional late-night opening is allowed. As this condition forms part of the existing licence, I would question why it hasn't already been complied with.
- d) Condition 8: Providing disabled facilities is now the norm. This condition therefore does not seem unreasonable, particularly as sanitary facilities for the able-bodied are provided (condition 7).
- e) Conditions 11-17: While these fire-related conditions may fall within the area of expertise of LFB, it is useful to retain them as part of the licensing conditions. There is certainly no harm in retaining this dual responsibility as this would enable these conditions to be jointly monitored by the Licensing department and form part of their routine inspection (particularly in the event of a breach of other conditions). This provides an additional safety net for the public. It is unclear whether LFB proactively monitor compliance.
- f) Conditions 18/19: If the applicant regards these as "common sense", it is unclear why they should want them to be removed. As a premises open to the public, I feel that it is essential that the licence has conditions to ensure the safety of the public.
- g) Conditions 25 and 30-32: It is unclear why the applicant objects to these entirely reasonable fire-related safety measures. The provision of emergency lighting, particularly of the exits, seems to be an essential safety measure.
- h) Conditions 26/27: This is required to ensure electrical safety. It is unclear how the business can operate without already having this type of safety inspection and electrical certification. This causes safety concerns in other areas, particularly fire prevention and control.
- i) Conditions 33/34: It is unclear how the applicant can provide suitable escape lighting to satisfy Condition 35 (and others) without the batteries listed here. This condition should therefore be retained to ensure that the escape lighting remains in working order. The applicant does not object to Condition 35.
- j) Condition 39: This requirement must remain. Being near a busy road does not allow local business to make as much noise as they want.
- k) Condition 41: I see no reason to remove this condition. It provides a safety net in case modifications/repairs are made without planning permission.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided

Comments were submitted at 19/10/2023 7:46 AM from [REDACTED]

Application Summary

Address: 82 North End Road London W14 9ES

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

[Click for further information](#)

Customer Details

Name: [REDACTED]

Email:

Address: [REDACTED]

l)

Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 19/10/2023 7:46 AM Non-vital deliveries at anti-social times are simply not necessary. The harm which they cause is not only at the point of collection but also at the point of delivery.. At the point of collection, there is the noise of motor bikes arriving, doors opening and shutting, inevitable conversation, motor bikes starting, and driving off. At the point of delivery there is the noise of motor bikes arriving, doorbells being rung, conversation on Entryphone, doors opening and shutting, motor bikes starting, and driving off. This inevitably disturbs the sleep of neighbouring residents, including children who deserve the protection of the licencing authority.

From: [REDACTED]
Sent: Wednesday, October 18, 2023 8:47 PM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>
Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>; Barclay Residents Subject: Deadline Oct 20 2023/01489/LAPR: Chicken Cottage: 82 North End Road London W14 9ES

If I am unable to attend the hearing, I appoint my neighbour [REDACTED] or her representative to represent me or take my five minutes at the hearing.

Lorna,

I am strongly against this application for any extended hours under Prevention of Nuisance, Prevention of Crime, and Public Safety, currently they are open til 1am and they wish to extend to 3am sun to thurs and 4am friday and Saturday. The application is also to change the opening hour from 10.30 to 10am, resulting in noise, pollution, litter and disturbance across Fulham during these hours, often at least one hour after closing.

I strongly object to this, having witnessed the considerable noise and nuisance of other delivery outlets on the same street. They keep residents awake late at night, for example, I have witnessed Morley's Chicken on the North End Road still with several people (presumably staff) inside it, over one hour after the supposed closing time.

This causes traffic on the street and noise when the people leave the premises. Indeed, if the business is open til 4am on a weekend then it is not inconceivable that antisocial behaviour could occur well past 4.30am, as patrons finish up their food outside the joint. The importance of sleep to our wellbeing cannot be stressed enough. Additionally, as LBHF is already the Borough with the highest level of noise pollution, this will only make matters worse.

Furthermore, I have witnessed delivery drivers fighting each other, stealing parcels, leering at young women, driving the wrong way down the one way street, urinating in front gardens and littering on the streets where they wait (see Haldane Road for reference).

There is already a plethora of chicken shops in Fulham, to the detriment of its residents. they provide very little benefit to the nighttime economy, and only cause harm and distress to the borough's council tax paying residents.

Lastly, the Talgarth Road area is not suitable for such late night activity given there is no room for delivery bikes causing a severe issue of public safety especially with regard to traffic.

Based on the above, I ask the Licensing Committee to please reject this application.

Sincerely

[REDACTED]

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/10/2023 11:50 PM from [REDACTED].

Application Summary

Address: 82 North End Road London W14 9ES

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

[Click for further information](#)

Customer Details

Name: [REDACTED]

Email:

Address: [REDACTED]

[REDACTED]

[REDACTED] Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 19/10/2023 11:50 PM This application is yet another outrageous attempt by a local business to operate between the hours of 12 midnight to 06:00 at the detriment of locals getting a good night's sleep. The establishment cannot

prove the business case for the increase in hours and cannot define their customer base. In reality, they are most likely serving those who are drunk and high on drugs that would need to eat chicken at these early morning hours so this would perpetuate noise, anti-social behaviour and nuisance for Fulham. I fully object to this application and would look to the council that it does not meet the 4 licensing objectives to warrant the proposed increase in hours.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/10/2023 2:56 PM from [REDACTED]

Application Summary

Address: 82 North End Road London W14 9ES

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

[Click for further information](#)

Customer Details

Name: [REDACTED]

[REDACTED]

Address: [REDACTED]

Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 19/10/2023 2:56 PM I strongly object to the proposed new opening times for Chicken Cottage. This area of Fulham is primarily a residential area and these extended opening hours will lead to noise nuisance not just from the increased footfall but the delivery riders coming and going. A huge number of people have Ring doorbells so they can see who is at their door but they are very loud and intrusive. Late night opening will also attract people who will probably have been late night drinking and we know from other premises on the North End Road that this attracts anti social behaviour, drug dealing and increased crime levels. We know from existing "venues" that open late that there is also an increase in unsavoury behaviour - customers and delivery drivers urinating and defecating in people's gardens.
There seems to be a constant pressure to open these premises later

with very little thought put in to how this might affect the local residents

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/10/2023 1:33 PM from [REDACTED]

Application Summary

Address: 82 North End Road London W14 9ES

Proposal: Licensing Act - Premises Licence

Case Officer: Ms Lorna McKenna

[Click for further information](#)

Customer Details

Name: [REDACTED]

Email:

Address: [REDACTED]

[REDACTED]

[REDACTED] Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 22/10/2023 1:33 PM As a neighbour having lived in [REDACTED] and also have commercial premises within the area and a proud resident of the [REDACTED], I object to this late night license on the grounds stated below.

1. Delivery Drivers Accumulating at the Junction: The presence of a significant number of delivery drivers at the junction of Barons Court Road and North End Road can lead to congestion and blockage of traffic. This can not only inconvenience residents but also affect the overall safety and flow of vehicles in the area. It's important to address how the late-night license might impact this situation and what measures will be in place to mitigate it.

2. Delivery Drivers Accumulating at the Junction: The presence of a significant number of delivery drivers at the junction of Barons Court Road and North End Road can lead to congestion and blockage of traffic. This can not only inconvenience residents but also affect the overall safety and flow of vehicles in the area. It's important to address how the late-night license might impact this situation and what measures will be in place to mitigate it.

3. Traffic Flow onto A4 Cromwell Road: It's crucial to ensure that any activities associated with the late-night license do not impede the flow of traffic onto the A4 Cromwell Road. The existence of a double red line outside the premises suggests that the traffic regulations should be strictly enforced. Any adverse effects on traffic flow should be considered in the decision-making process.

4. Residential Flats Above the Premises: The presence of several residential flats above the premises at 82 North End Road is a valid concern. Late-night activities, such as noise and disturbances, can have a significant impact on the quality of life for these residents.

From: [REDACTED]
Sent: Sunday, October 22, 2023 7:35 PM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: [REDACTED]
Subject: 2023/01489/LAPR Chicken Cottage 82 NER Resident Objection

2023/01489/LAPR Chicken Cottage 82 NER deadline 25 October 2023

Dear Lorna

Please accept this email as my written OBJECTION to the above application where the Applicant runs a takeaway/sandwich shop. I am and have been for 23 years a resident at [REDACTED]
[REDACTED]

My principal concerns are:

1. This is yet another application for late night opening hours, in this case, to 3 or 4 am. Between my house and the Application Site there are 21 takeaways (including Chicken Cottage) and 11 other retail sites on the NER that use delivery/dispatch riders as a means of sale/service offering and a primary way to secure business. So 32 sites in total. Delivery riders leaving the Application Site can be on my road [REDACTED] (quicker if they speed). All the roads off the NER are, [REDACTED], 100% residential roads, and the Statement of Licensing Policy (SLP) requires special regard to be given to the proximity to residential roads. As residents we witness daily from 6 am through to late at night (when all ambient noise has gone) the constant noise and nuisance that residents have imposed upon them. At any one time anything from 10 – 30+ delivery bikes are on our road. None of these are electric. They are noisy, highly revved, dirty, often idling polluting bikes. The road is used as a huge cut through route to Dawes, Lille, Munster, Fulham Palace, Fulham, Kings roads and many others. It is regularly the case that I can stand outside my house and watch as 3-4 bikes process at intervals along the entire length of our road like flights backed into Heathrow! Riders rarely stay under the speed limit and are in 99% of cases L-plate drivers. They don't look when pulling out, they turn into and out of roads on the wrong side of the road and at speed, they don't stop and wait or signal, they force issues by driving aggressively, process dangerously quickly down the middle of the NER when traffic is at a standstill in both lanes, they hoot each other when they see their mates whether at 6 am or 11pm or later waking up our children and family members who are trying to sleep. They get angry with drivers who don't give them what they think they are "entitled" to (they are after all incentivised to deliver food as quickly as possible). They block/fill residents parking bays (for which residents must register and pay (paying more for non-electric vehicles) – they don't), they race along roads and play roulette as they try to process at speed through slim spaces on double - parked roads. They believe that they don't have to stop at zebra crossings and that none of the rules of the road apply to them. They litter, urinate, and play music when they are

waiting for jobs. They make threatening and abusive comments to young girls and women walking home (██████████ do not feel safe near them). They are not considerate neighbours who live on the street or are visiting friends on the road – they have no reason to be respectful and take advantage of this. Overrun by huge numbers our road has become their "office", the place where they carry on a commercial activity on the door step of residential homes. Sleep is broken every night. It is well evidenced that children perform significantly less well at school without proper sleep and as adults we all know that sleep deprivation impacts our work, productivity, our mental health, personalities, and all aspects of our personal, social and other relationships. Residents have had cars scratched and delivery bicycle riders regularly ride on the pavements on our road and on the NER. Think how different this would be if all delivery/dispatch motorbikes were required to be electric bikes, they had to register and pay a fee like residents (thereby helping to minimise the rogue riders and sift out those who don't take the rules seriously), and if they could only reapply to register to operate in LBHF if, after six months, they had to also converted their L plate into a full license? This application makes it clear that the extended opening hour will facilitate the delivery part of their takeaway business and this will impact residents adversely for the reasons given above. Please take into account the sheer **impact** that licensing 32 retail sites all dependant on delivery/despatch, will have on residents during the critical and sensitive hours when sleep (a necessity) is critical as opposed to the luxury of one person on a road having a pizza delivered;

2. The very real occurrence and threat of **crime and disorder** taking place in and around late-night activity and where the delivery bike riders gather. Sadly, we witness large amounts of drug sales in the immediate vicinity. The NER is widely classified as a crime hotspot. Let's be honest the Police are under resourced and not available to patrol our streets and protect residents. Late night hours mean places stay open later, create meeting places for the good and the bad, create a space and opportunity late at night when the Police cannot actively patrol the vicinity during the current opening hours. Late night hours just create more hours in which all the evidence is that greater drug and crime activity will take place in our vicinity. Sadly too many of us have had to clear up vomit from outside our houses, wash away the smell of urine, witness fights on our roads, been abused and threatened by dealers and others when they are asked to move on or turn down the volume on their car's stereo sound systems. The environment, if permitted, of late-night food establishments just provides the cover for this type of activity;
3. For the reasons referred to above the situation described above impacts and threatens the **prevention of harm to children** in a real way – both in the spectre of increased crime and constant inescapable noise well beyond their bedtime. Not everyone can/has the option to move their children to the back bedroom in their house or flat to mitigate the noise;
4. I am deeply concerned by the fact that the application evidences a total lack of regard, awareness, or consideration by the Applicant to any of the key licensing objectives applied to their site, the reality of what the community outside their front door experiences and with no reference to or assessment of the impact that late hours will have on/ the position of residents. Of the 42 offered "conditions" none make any meaningful or enforceable attempt to address the real issues. We are told that they will display their prices (condition 6), that staff will be easily identifiable (4), they will have fire extinguishers (9), boards won't block points of access (23), they will have lighting (24), they will charge a storage battery (33), and ventilators will be kept clean (38) – aren't all these taken as read as basic requirements hardly worthy of mention? Does the Applicant believe that these address any of the issues that are posed by late night hours? We all know that notices (38) are entirely useless and

that the Applicant has not control of what happens outside/off the site. Is this lip service being paid to the real requirements of the SLP?

5. I believe that six similar applications for late hours (in no particular order, Swimming Pig, Selekt Chicken, Papa John's 1 and 2, Morleys and Gillans) have been made since mid-late 2022 and all have been rejected by the Licensing Committee (LC). Whilst the Committee is not bound by any previous decision, I cannot see any feature of this Application that distinguishes it in any way from the requests for late night hours that, in all these cases, were rejected. Therefore, I would ask the Committee to consistently apply the approach taken by earlier recent committees in reaching a finding on this Application. If the Applicant does not withdraw this application, then I will refer the Committee to the detail of one or two of these decisions at any hearing;
6. I note that larger takeaway providers on the NER (McDonalds, KFC, Nandos) are not permitted the late hours that this Applicant is seeing; and
7. If the Applicant adds to, varies, changes or in any way supplements their submission prior to the hearing then I reserve the right to make further representations. Please ask the Applicant
8. Please reject the application as it breaches at least three of the four licensing objectives.

Thank you.

██████████

From: [REDACTED]

Sent: Tuesday, October 24, 2023 12:47 PM

To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>

Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Ref: 2023/01489/LAPR Chicken Cottage 82 North End Road, Resident Objection

Dear Lorna

Ref: 2023/01489/LAPR Chicken Cottage 82 North End Road, **Resident Objection**

I am writing on behalf of Vanston Place Management Company, who look after the interests of the residents of Dungannon House, a block of 42 residential apartments fronting onto Vanston Place.

In our building we have babies, toddlers, school children and adults right through the the elderly, around 100 in total. Plus good few dogs and cats. A mixed group of residents, happy to live in a vibrant area like this, but we all do need our sleep. In particular we have 12 flats with 24 bedrooms along the front of the building. Residents of these flats are already disturbed late into the night from those exiting the Wolf Pack and most notably Simmonds. However after that the general noise in the area lessens and it is quiet. We do not need this to be broken by delivery scooters zapping back and forth in front of our building. We know they will do this as Vanston Place is an illegal cut through from the NER to Fulham Broadway, saving them time, by missing several sets of traffic lights and a roundabout. (Picture of signage attached).

The majority of all scooter delivery drivers in our area appear to be Leanners, is there anything the Council can do to insist upon tests being taken. So the drivers that do zoom around H&F are fully conversant with the Highway Code.

Our building is 10 years old and has been built to current building regulations so is highly insulated, and we therefore need to open windows day and night. For example this summer my flat reached 30C before breakfast. Open windows are essential, so it will be impossible for us to blank out the noise from scooters. Sleep is already hard to come by in Fulham as the planes start so early, but please allow us some time when this streets remain quiet. It is a human right to be allowed sleep.

Their current license allowing them to stay open until 1pm (2pm Friday and Saturdays) is late enough. The benefit of extended hours to the local community is completely out weighed by the noise and nuisance caused by creating a night kitchen and serviced by delivery drivers. All the residential roads off the NER are quiet at that time of the morning and delivery drivers on scooters arriving, ringing doorbells, hellos/goodbyes etc will wake people up and disturb sleep.

As to crime and disorder, the general increase in the 'deliveries by scooters' is proving taxing for our building as we have a recessed area in front of our garage, and almost on a daily basis we find people have urinated and sometimes defecated here. Although we have CCTV this doesn't seem to stop

them. Although hard to prove it does appear that more often than not, the culprits are delivery drivers, who presumably have no where else to relieve themselves. Which brings me onto my final point.

We are also very troubled by the request to remove some of the License conditions already in existence. In particular condition 7 relating to keeping loos clean and in working order with hand basins available. Why on earth would any respectable eating establishment want to remove this, surely it something that is a 'given' when starting a restaurant. This condition should never be removed from any restaurant. In fact we cannot see any reason why all the conditions should not remain in place.

We respectfully request that the current variations to the license be rejected on the grounds of **noise and nuisance** and also **crime and disorder**.

[REDACTED]

For and on behalf of

Vanston Place Management Company

[REDACTED]

[REDACTED]

[REDACTED]

PS>. Please could I have confirmation of receipt of this email



From: [REDACTED]

Sent: Tuesday, October 24, 2023 6:57 AM

To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>

Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: 2023/01489/LAPR Chicken Cottage 82 NER deadline 25 October 2023

Re: 2023/01489/LAPR Chicken Cottage 82 NER deadline 25 October 2023

Dear Lorna McKeena,

Please accept this email as my written OBJECTION to the above application where the Applicant runs a takeaway/sandwich shop, fully opposing to the late hours to the premises licenses application.

I represent Samuel Lewis Trust (SLT) Residential social housing estate where 270 flats house general social need families and supported housing for elderly and disabled. A large number of whom are vulnerable and isolated residents, and the majority include families with children. There are many, Anti-social behavioural problems with safeguarding and mental health aspects on this estate.

I live near Fulham Broadway, off North End Road, and am disturbed and fear the increasing noise and nuisance, crime and disorder and anti-social behaviour from those who frequent the local establishments. Living nearby to Fulham Broadway bus stops and Fulham tube station, revellers are attracted to this area, once the establishments, particularly on North End Road, are closed where there are many issues of anti-social behaviour late at night such as vomiting, urinating, fighting, noise.

The delivery scooters also collate in Fulham Broadway, and on Samuel Lewis Trust, are dangerous, noisy, pollutive and the drivers fight, argue, urinate and are abusive to particularly to women and girls.

I have video evidence and Police report of a driver urinating on SLT estate while a man pushing a young child in a pram is passing by and he can clearly be seen exposing himself. CAD 2991/28Jul23. This behaviour clearly impacts and threatens the protection of harm to children.

All these issues cause me disturbed sleep and make me feel unsafe. The estate of Samuel Lewis Trust is known locally for not having CCTV, it has many blind-spots and escape routes through blocks. Myself and my neighbours have issues with non-residents breaking into our communal gardens to congregate to drink, smoke weed and take drugs, and to urinate, defecate and vomit.

H&F councillors including Ben Coleman are fully aware of these long-term (last 15 years), ongoing issues experienced on Samuel Lewis Trust estate as he worked for many years with the residents and local agencies such as LETs team, Police, Walham Grove Neighbourhood Panel and Southern Housing Association.

SLT is situated just off Vanston Place and Fulham Broadway, and is a high density entertainment area services by 9 bus routes (2 are night buses) and London tube, with many pubs, clubs and restaurants in the local vicinity as well as Chelsea Football ground, Eel Brook Common and a local cinema and many shops, takeaways and restaurants.

This area is situated with close proximity to the travel links, and its residents are disproportionately affected by anti-social behaviour, especially from drunk, loud and rowdy revellers who frequent the area to urinate and vomit and congregate to travel, especially in the early hours, and also suffer from ASB delivery scooter drivers who also urinate and fight and have threatening behaviours on Vanston Place.

For the above reasons and that the Framework for town centres clearly states 11pm cut off time, I do not agree with the extended hours of this license, as this will further increase the ASB, crime disorder, noise and nuisance from the patrons and delivery drivers in our area.

Should this establishment's licensing hours be extended these issues will increase and exacerbate what we are already experiencing and will continue into the early morning hours.

If I am unable to attend the licensing hearing for this application, I ask [REDACTED] or his Representative to represent me, and anyone I may be representing, should other neighbours ask me to represent them.

Yours sincerely

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Wednesday, October 25, 2023 5:45 PM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>
Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: 2023/01489/LAPR Chicken Cottage 82 NRE Resident Objection

Dear Lorna

Ref: 2023/01489/LAPR Chicken Cottage 82 NER Resident Objection

Please accept this email as my written OBJECTION to the above application where the Applicant runs a takeaway/sandwich shop. I am writing in my capacity as Secretary of the Fulham Island Resident's Association (FIRA), and also as the owner of [REDACTED]
[REDACTED]

If I am unable to attend the hearing (date to be notified), I appoint [REDACTED] or her representative to use my five minutes.

My concerns are written under the headings of three of the four licensing objectives.

1. Prevention of crime and disorder

I am sure you are aware that the police have designated the NER as a "hotspot" for anti-social behaviour and disorder. Adding another takeaway, open until the early hours, when even the tubes have stopped running, can only add to the issue of public safety, in terms of people congregating on the pavements, and the potential for disorderly drunk customers. The police are under-resourced at the best of times – more potential for crime and disorder will only exacerbate their ability to police our streets safely.

2. Prevention of nuisance

The wards of Walham Green, Lillie Road and West Kensington consist of residential roads, all leading off the semi-residential / semi-commercial North End Road (NER).

As residents of Fulham, we are becoming increasingly concerned with the increase in the number of take-aways situated on the NER, and the noise nuisance this causes.

Not only in terms of the delivery drivers themselves, who seem to totally disregard road safety, cutting in front of cars, not signalling etc., and who are a clear danger to other road users and pedestrians, but the noise their (mostly L-plated) scooters make, especially during the quiet hours of the night, when residents are sleeping.

The drivers generate noise whilst they congregate waiting for take-aways to deliver; noise as they speed away and noise when they deliver.

My particular road – [REDACTED], despite being partly pedestrianised and despite a prominent notice stating “no through route to Fulham Road” (see attached photo) is regularly used as a cut through, to avoid the traffic lights on the corner of Dawes Road and NER and also the roundabout between NER and Fulham Road. The noise of the scooters at night is an issue.

We residents have a “window” of quiet for sleeping, which would be considerably jeopardised with delivery drivers on the roads up until 4am. Sleep deprivation, which is well documented in Fulham, is a big issue for residents and any increase in noise generation will only have the potential to worsen the situation.

3. Public Safety

The applicant’s premises are very close to the junction of NER and the Cromwell Road, a major North / South route through London.

This is a very busy junction, with two lanes of traffic generally queuing alongside the premises, either to go straight on, on the NER or turning left onto the Cromwell Road.

The delivery drivers at other take-away venues in the area all park outside the premises, waiting to collect deliveries (sometimes illegally).

The NER (B317) has double yellow lines along its’ northern length, including outside the applicants’ premises. If the delivery drivers congregate outside the applicant’s premises, this will cause a public safety issue for other road users, as well as being illegal on double yellow lines.

General Observations:

1.The “overview” on Google maps states that they are open until 3.00am seven nights a week, when their current licence states opening hours of Monday to Thursday until 1.00am and Saturdays and Sundays until 2.00am. In addition, they state a daily opening hour of 09.30am and not 10.30am, as their current licence 2023/00770/LAPR states.

Is this in breach of their current licence? (Screenshot attached)

2. Their application states that “The licensee will also use this variation to update the

premises plans”.

Forgive my perhaps ignorance, but if they intend to update their plan of the premises, should this not go to Planning first for approval, before applying for a Licence change?

3. Their application states that “Conditions 2, 4 to 5, 7 to 36 and 41 to be removed from the licence, details of these conditions can be found on our licenisng register”.

These conditions refer to fire safety issues, staffing issues and sanitary issues – including the provision of a disabled toilet. These are vitally important issues, especially fire safety, with residential flats directly above the premises.

Has the applicant provided a different set of Conditions to replace those they wish to remove?

For these reasons and the further reasons set out by other residents, I ask the H&F Licensing Sub-Committee to reject the application.

I reserve my right to comment further, and to provide further supplementary evidence to this application without prejudice.

Sincerely,

[Redacted signature]

[Redacted contact information]



16:34 26%

Chicken Cottage

OVERVIEW MENU REVIEWS PHOTOS

82 North End Rd, London W14 9ES

Wednesday	09:30-03:00
Thursday	09:30-03:00
Friday	09:30-03:00
Saturday	09:30-03:00
Sunday	09:30-03:00
Monday	09:30-03:00
Tuesday	09:30-03:00

Confirmed by this business 6 weeks ago

[Suggest new hours](#)

<https://chickencottage.com/chicken-cott...>

£1-10 per person
Reported by 30 people

[Suggest an edit](#)

Call Save Sha

From: [REDACTED]

Sent: Wednesday, October 25, 2023 9:21 PM

To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>

Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Ref: 2023/01489/LAPR Chicken Cottage 82 NER Resident Objection for 3am/4am delivery of chicken.

Please accept this email as my written OBJECTION to the above application where the Applicant runs a takeaway/sandwich shop. I am and have been for almost 2 years a resident at [REDACTED] [REDACTED]. If I am unable to attend the hearing (date not yet available), I now appoint my neighbour [REDACTED] or his representative to use my five minutes.

My concerns are written under the headings of the four licensing objectives. Our road is now a one way from North End Road; a positive Development but The Delivery Economy guys are Rat-Running, driving even in the wrong direction! We need sleep, not noisy deliveries. 3am and 4am are not necessary in residential Fulham. The Committee must find ways to protect residents from a relentless surge of emissions nuisance and noise nuisance during sleeping hours.

1. Prevention of crime and disorder

There have been several incidents of crime in the area including drug activity as well as reckless driving causing significant and expensive damage to many cars.

2. Prevention of nuisance

We need to safe guard our families and prevent the nuisance being caused by late night food and drink establishments causing issues such as urination in our foot gardens and leaving trash all over our gardens on Walham Grove.

3. Upholding public safety

We need our borough kept safe and further late night food and drink establishments jeopardise this

4. Prevention of children from harm

Both drunken customers from fast food establishments as well as delivery drivers have been seen to harass our young teenagers on the street. More late night licenses will create more problems in this regard

For these reasons and the further reasons set out by other residents, I ask the H&F Licensing Sub-Committee to reject the application.

Sincerely,

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Wednesday, October 25, 2023 10:22 PM
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: [REDACTED] >
Subject: 2023/01489/LAPR Chicken Cottage 82 North End Road London W14 9ES

Dear Adrian and Lorna,

Ref: 2023/01489/LAPR Chicken Cottage 82 North End Road London W14 9ES Resident Objection

Please accept this email as my written objection to the above application for a local fast food premises. I am and have been for 26 years a resident at Fulham SW6, at [REDACTED] for 22 years until the end of August 2023 and now at [REDACTED]

If I am unable to attend the hearing (date not yet available), I now appoint my neighbour [REDACTED] or his representative to use my five minutes.

This business owner wishes to apply for longer hours from 1am Sunday to Thursday to 3am on these days, and from 2am on Friday and Saturday to be extended to 4am.

I cannot see having delivery drivers riding around West Kensington and Fulham to these later times is conducive at all to residents being able to sleep. These delivery drivers are a nuisance, the noise generated by the vehicles and by the drivers hanging around outside premises on side streets very much disturbs residents and their children. The majority of the deliveries will be made down residential side streets as they can't be avoided, and the drivers won't be obeying the 20mph speed limit in the early hours of the morning when traffic is lighter than usual.

As well as the deliveries being the opposite of the prevention of nuisance, upholding public safety and prevention of children from harm from a noise and speed perspective - they also contribute significantly to the pollution in the borough. These additional journeys aren't usually made on foot, by pedal cycle or by e-bike but usually by noisy and belching scooters and motor bikes. The emissions from these deliveries are harmful to residents, and haven't been considered by the council. This is not protecting children and residents from harm. Why is the council bothering to install LTNs and CANs when the volume of deliveries by scooters is increasing exponentially in the borough?

Lastly, as a resident and someone who has many years of experience serving on ward panels I know the last thing residents need is more people hanging around on the streets at 4am. Almost all the side streets are affected by anti-social behaviour and low level crime such as drug dealing. We are fed up at witnessing people urinating in the streets, the litter and the ubiquitous nox cylinders in the

gutters, drug dealing and the associated violence. Some delivery drivers in this area also deliver drugs, I myself have seen a deal happen a few yards away from me and followed the delivery driver back to the premises. I can't say this applies to all delivery drivers but having fast food and other items delivered to 4am is unlikely to discourage drug taking and heavy drinking in our area.

For these reasons and the further reasons set out by other residents, I ask the H&F Licensing Sub-Committee to reject the application.

Lastly, there seems to be a flood of business owners applying for longer hours through licensing applications, which are frequently to the detriment of residents. I don't see longer hours at fast food joints, shisha bars, cafes serving alcohol as contributing to a night time economy in a positive way. As they usually involve deliveries, they will lead to more noise, pollution, litter, anti-social behaviour and crime - as well as leading to more unhealthy eating and drinking habits in the borough. Surely the ability to eat fast food and drink alcohol almost 24 hours a day isn't a good thing. Please could these comments and the feedback of other residents be brought to the attention of the Administration and councillors, and be incorporated into the LBHF Licensing Policy? It will save residents having to spend time submitting objections to these unpopular and badly thought out applications.

Kind regards

[REDACTED]

[REDACTED]

From: Milligan Neil: H&F <Neil.Milligan@lbhf.gov.uk>

Sent: Tuesday, December 12, 2023 11:25 AM

To: [REDACTED] >

Cc: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: RE: Isn't updated planning required here? 82 North End Road 2023/01489/LAPR | Open for Consultation | 82 North End Road London W14 9ES

Good morning [REDACTED]

Planning permission was granted for :

USE OF THE GROUND FLOOR AS A HOT TAKE-AWAY FOOD SHOP THE
ERECTION OF VENTILATION DUCTING ON THE REAR
ELEVATION ALTERATIONS TO THE REAR ELEVATION AND THE
INSTALLATION OF A NEW SHOPFRONT. DRG. NOS. 127/1A (1981/01690/FUL)

Planning permission was also granted for :

Use of basement as a restaurant in connection with the use of the ground floor as a shop for the sale of hot food.

Drg. Nos: 915/2B (1983/00955/FUL)

There are no conditions restricting the hours of use on these permissions. .

Regards

Neil Milligan
Planning Enforcement Team Leader
The Economy Department

From: Licensing HF: H&F <licensing@lbhf.gov.uk>
Sent: 02 January 2024 10:56
Subject: Representation - Chicken Cottage, 82 North End Road

Dear all,

Licensing Act 2003

Reference: 2023/01489/LAPR

Premises: Chicken Cottage 82 North End Road London W14 9ES

I am contacting you as you have made a representation against the above full variation application.

The applicant has received a copy of all representations, and has provided the attached email with proposals/comments and a request to speak with objectors directly to mediate a solution.

The applicants details are as follows:

Tom Corcoran

Head of Operations (Chicken Cottage)

Mobile: [REDACTED]

Email: [REDACTED]

Please note that this is an invitation to contact to discuss your representation with the applicant.

Please let me know if the proposals in the attached address the concerns raised in your objection, and you are minded to withdraw? If you are not minded to withdraw, you will be invited to attend a licensing sub-committee to provide your representation and supporting evidence verbally.

Additionally, are you able to advise us of anything the applicant could propose in relation to reduction in hours or attach conditions that could resolve this matter?

Kind regards

Lorna McKenna

Licensing Compliance Officer

Licensing

From: Thomas Corcoran [REDACTED]
Sent: Friday, December 29, 2023 10:31 AM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>
Subject: RE: Representations - Chicken Cottage 82 North End Road London W14 9ES

Hi Lorna

Thankyou for contacting me. We would be grateful if we could find a way of speaking to the councillors and a residents representative if possible. Our aim is to speak directly with them to find a solution which works for everyone.

In the meantime we are able to make some information available to you in advance –

1. We intend to hire our own riders to deliver food for the premises. This means we have more control over the service, noise, behaviour and traffic outside the store caused by Chicken Cottage.
2. We would request a temporary license extension with a review point if this is something that could be facilitated. This would allow us to prove to the residents, police and council that we are fully committed to ensuring the best outcome for the local community. Although we would request for this not to be a new license application but scheduled as a review if at all accepted.
3. We do appreciate the comments regarding noise and would also limit the business to take out and delivery only.
4. It is possible for us to consider having staff members at the door to ensure there is no trouble coming into the business at night and to ensure a limit is placed on customers instore. I am sceptical about putting SIA security members on the door as this can be seen to have an adverse effect from my previous backgrounds in Mcdonalds, however it is something we would be willing to discuss.
5. Litter patrols would stretch the length of North End road up to the 2nd set of traffic lights from the store and would also include the neighbouring streets.

Happy to discuss this further if required. Many Thanks

Thomas Corcoran
Head Of Operations

[REDACTED]
Chicken Cottage
14 Valley Point,
Beddington Farm Road,
Croydon, CR0 4WP



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From: [REDACTED]
Sent: 03 January 2024 14:01
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: [REDACTED]
Subject: Re: Representation - Chicken Cottage, 82 North End Road

Lorna,

Thanks. I called Tom Corcoran and he said they want to push their current 2am licence to 3am, 7 days a week.

Therefore, we will have to now discuss it on the licensing committee.

Best regards,

[REDACTED]

From: Kristen Cardwell
Sent: Thursday, January 18, 2024 5:17 PM
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: Inman Ian: H&F <
Subject: RE: Representation - Chicken Cottage, 82 North End Road

Hi Lorna,

Myself, Nicole and Ian from the Local Authority had a meeting today with the applicant via teams and expressed our concerns regarding their proposals.

They are having a few days to consider if they will offer anything further officially in writing and if anything is agreed, I will let you know.

I hope all's well,

All the best,

Kris.

Kris Cardwell
Police Constable 3286AW

LICNTYPE	CPTRADEAS	LISTAT	REFVAL	DETAILS	Start Date	End Date
LATEML	Chicken Cottage	5_REF	2023/01048/LATEML	<p>Late Temporary Event Notice for no more than 30 people</p> <p>Event: Requesting to trade late due to local events and customer base.</p> <p>Licensable activity sought: Provision of Late Night Refreshment</p> <p>Event date: Friday 07 July 2023 to Sunday 09 July 2023</p> <p>Event time 00:00 to 05:00 each day</p>	07/07/2023	09/07/2023
LATEML	Chicken Cottage	5_REF	2023/01049/LATEML	<p>Late Temporary Event Notice for no more than 30 persons.</p> <p>Event: Requesting to trade late due to local events and customer base.</p> <p>Licensable activity sought: Provision of Late Night Refreshment</p> <p>Event date: Thursday 13 July 2023 to Sunday 16 July 2023</p> <p>Event time 00:00 to 05:00 each day</p>	13/07/2023	16/07/2023
LATEMP	Chicken Cottage	5_ISS	2023/01050/LATEMP	<p>Temporary Event Notice for no more than 30 persons.</p> <p>Event: Requesting to trade late due to local events and customer base.</p> <p>Licensable activity sought: Provision of Late Night Refreshment</p> <p>Event date: Saturday 22nd July 2023 to Sunday 23rd July 2023</p> <p>Event time 00:00 to 03:00 both days</p>	22/07/2023	23/07/2023

LATEMP	Chicken Cottage	5_ISS	2023/0105 1/LATEMP	<p>Temporary Event Notice for no more than 30 persons.</p> <p>Event: Requesting to trade late due to local events and customer base.</p> <p>Licensable activity sought: Provision of Late Night Refreshment</p> <p>Event date: Friday 28 July 2023 to Saturday 29 July 2023</p> <p>Event time 00:00 to 03:00 both days</p>	28/07/2023	29/07/2023
LATEMP	Chicken Cottage	5_ISS	2023/0105 2/LATEMP	<p>Temporary Event Notice for no more than 30 persons.</p> <p>Event: Requesting to trade late due to local events and customer base.</p> <p>Licensable activity sought: Provision of Late Night Refreshment</p> <p>Event date: Saturday 05 August 2023 from 00:00 to 03:00 Sunday 06 August 2023 from 01:00 to 03:00</p>	05/08/2023	06/08/2023
LATEMP	Chicken Cottage	4_WIT	2023/0105 3/LATEMP	<p>Temporary Event Notice, ,Planning to trade late night to allow customer locally to benefit after other local or city wide events Chicken Cottage</p> <p>Provision of Late Night Refreshment</p> <p>Start date: Thursday 10 August 2023 End date: Sunday 13 August 2023 00:00 to 05:00 each day for no more than 30 people</p>	09/08/2023	13/08/2023

LATEMP	Chicken Cottage	4_WIT	2023/02052/LATEMP	Temporary Event Notice, ,Looking to serve takeaway food during seasonal peak Chicken Cottage NA Provision of Late Night Refreshment Start date: Sunday 31 December 2023 00:00 to 05:00 for no more than 30 people	31/12/2023	31/12/2023
LATEMP	Chicken Cottage	5_ISS	2023/02053/LATEMP	Temporary Event Notice, Chicken Cottage: The premises has an existing licence (2023/00770/LAPR) and the applicant proposes a TEN to extend the hours for late night refreshment during seasonal hours. Licensable activities sought: The Provision of Late Night Refreshment for no more than 30 people. Days and times sought: Sunday 31st December 2023 between the hours of 00:00 to 03:00 Monday 1st January 2024 between the hours of 00:00 to 05:00	31/12/2023	01/01/2024